



ANALYSIS OF STUDENTS' STUDY ACTIVITIES IN VIRTUAL LEARNING ENVIRONMENTS USING DATA MINING METHODS

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Abstract. This article deals with application of data mining methods' to analysis of learners' behaviour using the distance learning platform BlackBoard Vista (BlackBoard 2008). Before planning a distance learning course, instructors have to pay attention to the fact that there exist different study methods: some students start reading learning materials from the very beginning to the end, some students look at unclear topics only, some start with the discussions, etc. Therefore after analyzing the learning factors and identifying learner's style, it is possible to prepare individualized learning materials and to choose a proper way of course presentation. Such a way of study organization would improve the quality of studies and make it possible to reach better results. The research was performed by observing the behaviour and results achieved by 528 students in 15 distance learning courses and, using the clustering method, 3 learner's styles using virtual learning environments (VLE) have been identified and work methods proposed for students with regard to those learners' styles. Besides, the research aims to find out the factors that influence final evaluations of students'.

Keywords: distance education, data mining, e-learning, virtual learning environments, clustering, online learners' behaviour.

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1. Introduction

Distance teaching and learning environment provide certain opportunities for instructors to observe students' learning behaviour. Analysis of such an observation enables us to provide adaptive feedback, customized assessment, and more personalized attention by dynamical monitoring and tracking learners' online behaviour (Hung and Zhang 2008).

Different testing systems are used to establish a learner's behaviour in the virtual learning environment. Brusilovsky picks out two methods for establishing students' learning behaviour: in communication and automatically (Brusilovsky 1996). The learners are examined using special questionnaires and they are assigned to appropriate models according to their answers. Questionnaires are avoided using the second method and the student's learning behaviour is studied, analyzing and comparing similarities and differences between learners' behaviour. Later on, these data are analyzed and recommendations are developed according to the results observed. The latter approach allows us to find more objective evaluations and decisions because of escaping wrong answers from the questionnaires.

Some virtual learning environments (VLE) are suitable for automatic investigation of learners' learning behaviour. Most popular of these are BlackBoard Vista (BlackBoard 2008) and Moodle (Moodle 2008). VLE are widely used for reporting of learning materials as well as for discussions among the learners. This tool enables a teacher not only to report learning materials in a flexible way but also to provide a possibility for learners to participate in common discussions, synchronic chats, create their blogs, review video files of the lectures, use e-mail, etc. This is also a powerful tool for tracking students' activities and interpreting these results.

2. Related work

Research in distance education has recently become more significant. Some authors relate their research to quality assurance and improving different teaching methods (Davies *et al.* 2001; Daukilas *et al.* 2008; Targamadzè and Petrauskienė 2008).

There are many researchers' who deal with asynchronous text-based discussion in distance education. The quality of distance education relies mainly on learning material design and quality as well as on the quality of communication (in a broad sense) between the student, on the one hand, and the tutor and the educational institution, on the other hand (Patriarcheas and Xenos 2009). Some author's (Lin *et al.* 2009; Dringus and Ellis 2005) use content analysis to study a discussion forum. Using text mining methods, authors find genres of online discussion. The results of this experiment help instructors monitor online activities that occur in the discussion forums. Perhaps the most promising source of automatically gathered online learning data is the learning software itself, particularly the VME. Very important work is pre-processing original events data (Black *et al.* 2008).

Other authors use mathematical methods e.g. statistical analysis, data mining methods to create programming agents (Castro *et al.* 2007; Mamčenko and Šileikienė 2006) for VLE. The agents help analysis of student data in the asynchronous learning portion of the information system; find plagiarism, students learning styles and help to make work groups.

Digital plagiarism is a growing problem for educators in this information era. Many researchers use data mining methods to improve current software which detects plagiarism. Some authors, while working with text mining methods, present a new architecture for a plagiarism detection tool that can work with many different kinds of digital submissions, from plain or formatted texts to audio podcasts (Butakov and Scherbinin 2008; Zini *et al.* 2006). They have developed anti-plagiarism toolbox, which search plagiarism in local and in

global databases (internet by using Microsoft Live Search). This toolbox may be integrated into open source VLE Moodle. Other scholars deal with plagiarism in the area of using visualization method to find plagiarism in automated student assessments (Graven and MacKinnon 2008), and improving plagiarism detecting systems for the fastest and the most reliable (Mozgovoy *et al.* 2007).

Several researchers analyze student's activities in virtual learning environment and recommend tutors important solutions, to present students individualized learning materials (Romero *et al.* 2008; Chen 2008). For example, some authors (Schiaffino *et al.* 2008) present eTeacher, an intelligent agent that provides personalized assistance to e-learning students. eTeacher observes a student's behaviour while he/she is taking online courses and automatically builds the student's profile. This profile comprises the student's learning style and information about the student's performance, such as exercises done, topics studied and exam results. In our approach, a student's learning style is automatically detected from the student's actions in an e-learning system using Bayesian networks.

The group of authors (Sun *et al.* 2008) proposed a useful grouping method to help teachers improve group-learning in e-learning by first establishing effective groups with rules based on data mining, and then facilitating student interaction using a system that monitors members' communication status.

Some authors use classification methods which allow to establish students' learning styles. In the literature, there are mainly five learning style models, which are subject of studies in the engineering science education literature. These learning style models are namely Myers-Briggs type indicator (MBTI) Kolb's model, Felder and Silverman learning style model (FSLSM) Herrmann Brain Dominance Instrument (HBDI) and Dunn and Dunn model (Özpolat and Akar 2009). While working with FSLSM models, the author found the match ratio between the obtained learner's learning characteristics using the proposed learner model and those obtained by the questionnaires traditionally used for learning style assessment is high for most of the dimensions of learning style.

Graf and Kinshuk (2006) propose an approach to detect learning styles in VLE based on the behaviour of learners during an on-line course. They provide a practical example by extending the open-source VLE Moodle with the proposed learning style detector tool.

In this article authors, base their findings on previous research and data about students real activities accumulated in commercial virtual learning environment Blackboard Vista and discuss study quality dependency on their activities in VLE. By employing clustering method, authors carried out research in distinguishing three users' activities groups, which were not discussed earlier, and described in detail the activities of these users in VLE.

3. Software used in research

In this research, the most popular VLE Blackboard Vista Enterprise (BlackBoard 2008) was explored. Most of the largest Lithuanian universities and colleges use this software as well as in other countries. Typically, VLE tracks students' activities in log files. However, in the BlackBoard Vista software all students' activities are accumulated in ORACLE databases, which are available for system administrators. Later on users and course instructors may take statistical data: students' logs to different study resources, time durations, etc.

The new tool for data tracking, called PowerSight Kit (VistaPowerSightKit 2008), is updated in 2008. System administrators can accumulate and analyse data using this tool. They can not only observe students’ work, but also make suggestions to course instructors and scientific personnel of an education institution working on research of offering and supporting areas of the distance learning course. Having analysed these data, it is possible to acquire more information than by using only the VLE tracking tool.

The PowerSight Kit tool accumulates data on students’ behaviour in VLE in related tables. There is information on modules, templates, users, their rights, students’ activities, their grades, etc. In this research, 3 tables were used: student information (RPT_PERSON), their grades (RPT_EXT_GRADEBOOK) and activities during their study period (RPT_TRACKING). The relationships are indicated in Figure 1.

The PowerSight Kit tool takes part of information from the ORACLE database online. Some information is transferred to separate tables therefore this information is day old.

4. The process of data mining in distance learning

Data mining application methods in distance learning consists of four steps (Fig. 2):

1. Data accumulation.
2. Preparation of the data accumulated.
3. Application of data mining methods to the selected data.
4. Interpretation and analysis of the selected data (Romero *et al.* 2008).

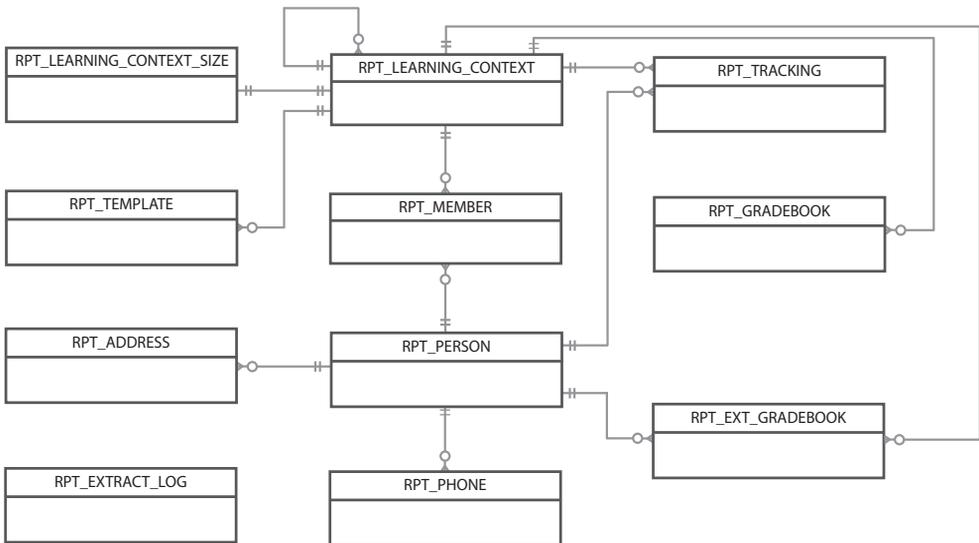


Fig. 1. Relationships of the PowerSight Kit tool

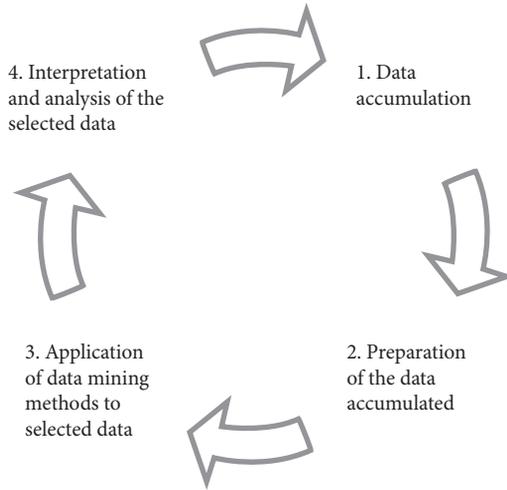


Fig. 2. Steps of data mining application methods in distance learning

Other authors distinguish five data mining methods in distance learning data processing in their works. Visualisation is added to the mentioned above.

4.1. Data accumulation

It is not purposive to work directly on the ORACLE database because of data safety and server loading problems. While working with the database containing millions of records, even an incautious SQL query can seriously refuse speed server activities. Therefore, after evaluating possible risks, all data necessary for this research were transferred to other database in the local server for further processing. This process was completed by using a special code created using the PHP programming language. The code performs necessary calculations and transfers the existing data so that later on we could use data mining methods. The prepared data are sent to the other MySQL database and are saved for the next data analysis. During the next steps data are encoded into formats suitable for data mining programmes like STATISTICA, WEKA or DBMINER. Data transformation steps are indicated in Figure 3.



Fig. 3. Data transformation steps

4.2. Preparation of selected data

Using the software prepared a flat table was formed from the above mentioned tables to which data mining methods were applied. Only VLE tools were selected to showing the peculiarities of students' activities. Some part of tools was refused to observe because of thin very rare usage. Table 1 indicates the selected indicators of students' activities according to which the learning styles and activities of students were defined.

Table 1. VLE tools indicating the peculiarities of students' behaviour

No	Indicator	Meaning
1	FINAL_GRADE	Average of all students' final grades of the course
2	CON_COUNT	Number of connections of students to the course
3	TIME	Time spent in VLE
4	ANNOUNCEMENT	The working time of user with announcement tools
5	ASSESSMENT	The working time of user with assessment tools
6	ASSIGNMENTS	The working time of user with assignment tools
7	CALENDAR	The working time of user with calendar tools
8	CHAT	The working time of user with chat tools
9	CONTENT_PAGE	The working time of user with the learning material
10	DISCUSSION	The working time of user with discussion tools
11	FILE_MANAGER	The working time of user with file manager tools
12	LEARNING_OBJECTIVES	The working time of user with the tools of learning objectives
13	MAIL	The working time of user with mail tools
14	MEDIA_LIBRARY	The working time of user with medial library tools: vocabulary, video, and other learning materials
15	MY_GRADES	The working time of user with My Grades tools
16	MY_WEBCT	The working time of user with MyWebct tools
17	NOTES	The working time of user with Notes tools
18	ORGANIZER	The working time of user with the Contents of learning material
19	SYLLABUS	The working time of user with the syllabus of the course
20	STUDENT_BOOKMARKS	The working time of user with students' bookmark tools
21	TRACKING	Tracking tools of our and other activities
22	WEB_LINKS	The working time of user with web Links tools – hyperlink to another learning material or web pages
23	WHO_IS_ONLINE	The user working time with Who online tools – search online users

In pre-processing a new table is created where data of all students' activities in VLE is kept (Table 2). Before data access table they are processed so that data mining methods can be applied later on.

Table 2. Final table of student's activities

1 Final- grade	2 Con- count	3 Time	4 Con- tentpage	5 Assess- ment	6 Orga- nizer	7 Assig- ments	8 Calen- dar	9 Learning objectives	10 Discu- ssions
10	25	11 485	38	35	47	0	0	0	0
10	24	22 910	53	50	49	0	0	0	0
10	16	15 685	21	6	39	0	0	0	0
10	26	29 130	50	61	57	0	6	0	1
10	33	46 720	1	139	148	45	5	0	27
10	44	44 877	5	84	114	1	0	0	1

4.3. Application of data mining methods to selected data

In this research, the clustering method was applied to study the learning behaviour of students. The result of clustering is subdivision of objects into separate groups of similar objects. Users, events, sessions, pages, activities, etc, might be as objects in distance learning. WEKA and STATISTICA data mining and statistical analysis software were used for data clustering. The most widely used K-means algorithm was applied. This algorithm clusters data according to formula:

$$J = \sum_{j=1}^k \sum_{i=1}^n \left\| x_i^{(j)} - c_j \right\|^2,$$

$\left\| x_i^{(j)} - c_j \right\|^2$ is a square of distance between the point $x_i^{(j)}$ and cluster centre (MacQueen 1967). The data were grouped into 3 clusters by means of V-fold cross-validation. The results of this clustering are indicated in Figure 4.

For a deeper data analysis we calculated the numbers of students' in each cluster as well as the average of their final evaluation. Those results are presented in Table 3.

Table 3. Results of clustering

Cluster	Amount	Percentage	Final evaluation
1	44	8.33333	7.568182
2	360	68.18182	7.836111
3	124	23.48485	7.604839

It is obvious that the averages of final evaluation in clusters slight differ by from one another. With a view to achieve more information, we have examined each cluster separately using additional criteria.

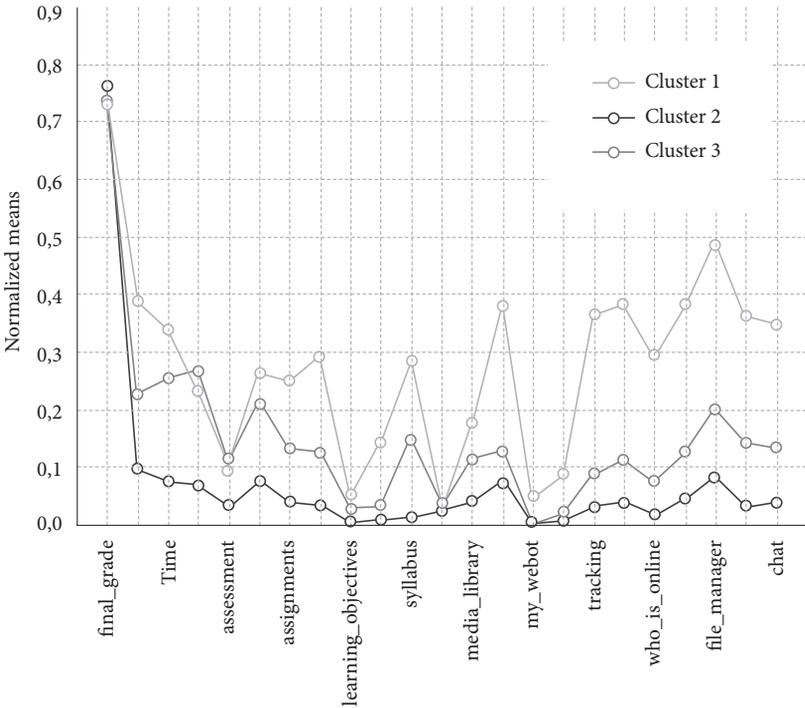


Fig. 4. Clustering of students’ activities using the K-means algorithm

4.4. Analysis and interpretation of the results obtained

As indicated in Figure 4, all the students from cluster 1 are the most active students, spending most of their time in VLE. Unfortunately their final evaluations are lowest as compared to the other clusters even it is hardly noticeable. In order to find out the reasons of this phenomenon, we have to make a deeper analysis of data from the 1st cluster. Table 4 shows the results of grouping VLE tools according to their influence on the quality of studies.

Table 4. The influence of VLE tools on the quality of studies

Important	Average importance	Unimportant
content_page assessment organizer	Assignments Calendar learning_objectives discussion syllabus web_links media_library	my_grades my_webct student_bookmarks tracking notes who_is_online announcement file_manager mail chat

Figure 5 indicates the time spent in VLE by the students from the 1st cluster. It is evident from Figure 5 that only 4 students have spent more than a half their time using important VLE tools: studied materials, made assessments, etc. The rest time was spent irrationally: students checked, what their personal achievements are, who is online, took part in discussions, etc. Therefore a conclusion might be drawn that the high activity percentage of using VLE is not a guarantee of a good study performance. Since a purposeful, logical usage of the important tools is an important criterion for course developers and instructors as well, a course instructor, having information about this criterion can optimise course navigation, the time spent by students in VLE and redirect students' work to a purposive way, instead, sometimes they use all possible tools without evaluating their usage possibilities and purpose in general (Romero *et al.* 2008).

The largest students' group is in cluster 2. The members of this cluster are most inactive VLE visitors, but the average of their final evaluation is the highest one (Table 2). Again, with a view to explore these data, we have to make the statistical analysis of this cluster data. Figure 6 shows students' activities according to different VLE objects that are divided into 3 groups as in the previous example. The diagram shows that the students of this cluster use both important and unimportant VLE tools. Using the important VLE tools for their studies, some students have spent more than 70–80% of their time. Only a small part of their time was spent for unimportant tools. Thus, it is possible to state that the students of the 2nd cluster use study materials with exact predetermined aims. They did not spend their time browsing everywhere. On the contrary, they have found the necessary study materials and tools and used only them.

Hence we may draw one more conclusion: the students from this cluster do not use a lot of VLE tools (discussions, chats, etc.). They prefer to study environments traditionally.

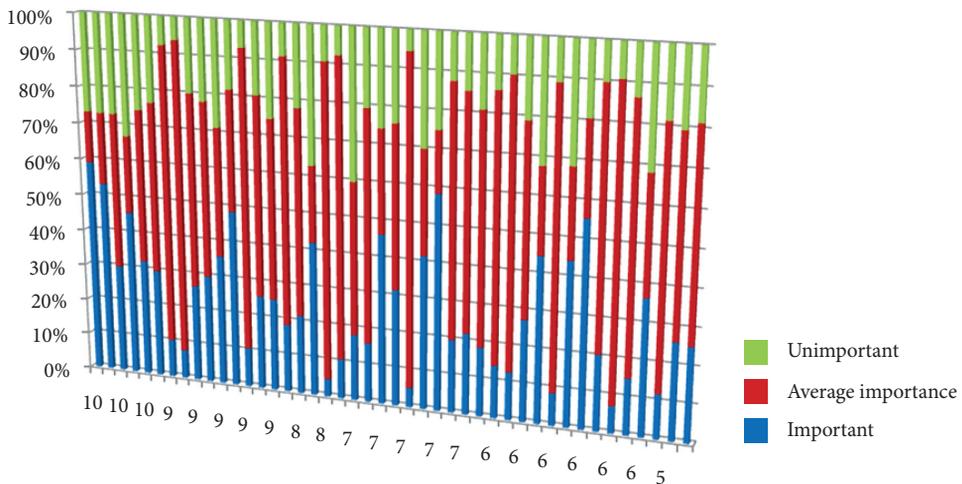


Fig. 5. Analysis of students' activities from the 1st cluster according to the effectiveness of their activities

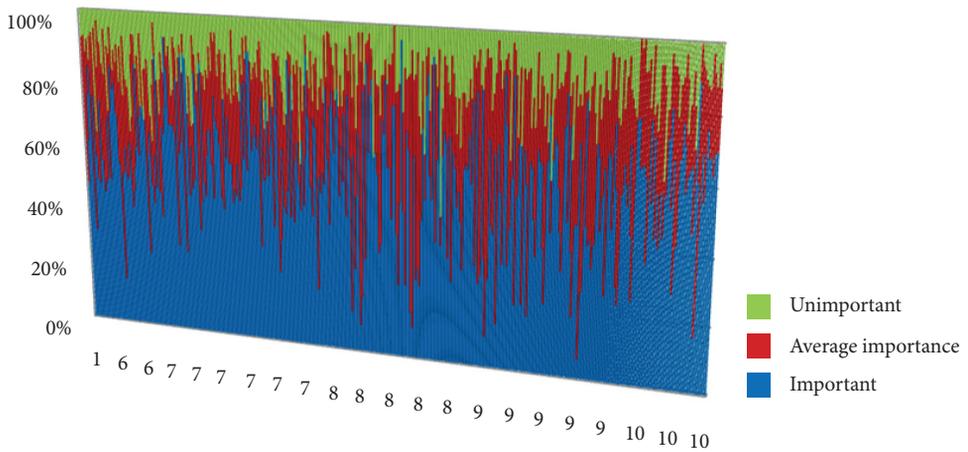


Fig. 6. Analysis of activity effectiveness of the students from the 2nd cluster

In distance education an instructor's role is very important. An instructor affects the quality and the final result of the distance learning course. If the instructor is active in the study process, tracking students' activities, participating in students' discussions, promoting these discussions, then the results of such a course are better than that of the neglected students of courses.

Therefore, in order to find out why the students from the 2nd cluster were so inactive, but achieved the best results, we have additionally researched the activities of the course instructors. Their activities were differentiated into the following groups:

1. Students' stimulation.
2. Course development and renewal.
3. Course administration.
4. Course testing.

Students' stimulation. This group includes the instructors whose activities stimulates students to use VLE tools, participate in the discussions, develop new topics, do reply to e-mails, etc.

Course development. This group consists of instructors whose activities are devoted to course renewal, replenishment with additional elements, for example, adding new links to external resources, new chats, files, etc.

Course administration. This group includes instructors whose activities are necessary for course administration: reading e-mails, reviewing study materials, evaluation of students' assignments, tests, etc.

Course testing. This group includes instructors whose imitate students' activities such as testing assessments and assignments, reviewing materials and other resources. Thus, a course instructor can be sure that a student will see the result as it had been planned by a course developer.

Figure 7 illustrates the course instructor activities according to the groups that participated in the distance learning courses.

As we can see from Figure 7 most of the time spent by instructors is devoted to the course administration. Only a very small part of their time was spent for students' stimulation, and application of active learning methods. Thus is possible to state that students' passivity was influenced by passive instructor's activities. The diagram in Figure 8 shows that very different kinds of promoting activities were applied by instructors. In some courses students were stimulated very actively, in other courses, students were left on their own. This can be the reason of different achievements of students of different clusters: conscious students continued their studies independently; other students' participation was passive and more incidental in general.

When preparing the study materials, course developers and instructors have to evaluate the learners' group and to concentrate not only on the ways of traditional course presentation (materials prepared for printing, assessments), but also on stimulation of students of

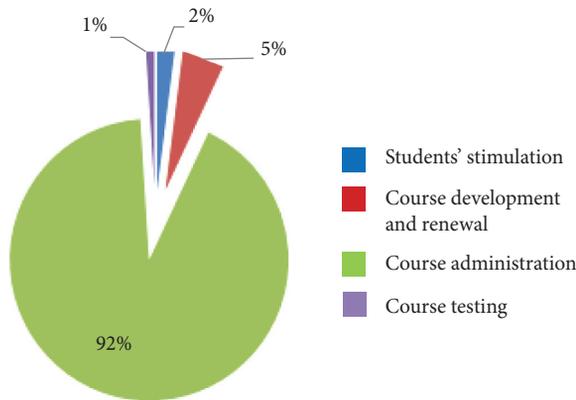


Fig. 7. Activities of the instructor who supervised the distance learning course

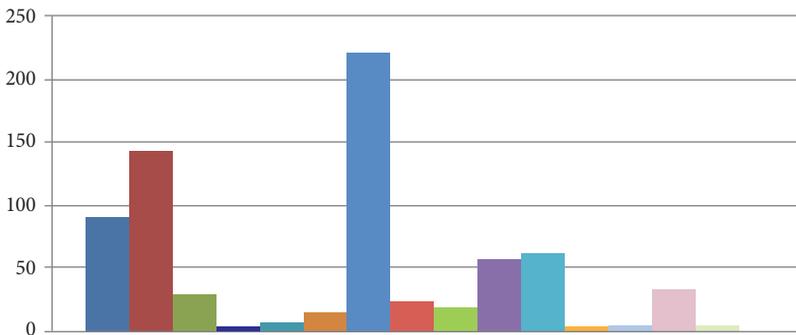


Fig. 8. Students' support activities in different courses

this group by involving them into active learning. This would let us to achieve better results and would not disappoint the students who choose virtual learning courses.

Activities of the students from the 3rd cluster are very similar to at of the 2nd cluster, but they are a bit more active than the latter. The students belonging to the 3rd cluster are less actively using important VLE tools, a bit more attention pay to less important tools, but they do not spend their spare time for using unimportant tools (Figure 9).

Representatives of this cluster are the most potential students, but their potential is not used. The students can concentrate on the most important course elements; they are interested in the new ICT learning tools, but having no support from the course instructor, they lose a possibility to achieve better results. A better performance is expected, if we notice such students and apply active teaching methods to them.

5. Conclusions and further investigation

Having performed this research and processed its results we can conclude that distance learning is a wide data mining application area. Referring to learners' activities in VLE, k-means clustering method was applied and participants were divided into 3 clusters. Authors examined and described in detail the users' behaviour in each cluster. Since the learners are individuals, the best results could be achieved via the individualised teaching methods (Chen 2008). Data mining methods can serve this purpose. Referring to the articles of other authors (Özpolat and Akar 2009; Graf and Kinshuk 2006; Chen 2008) and to the research made authors developed prerequisites for computer agents presenting individual materials for each learner. Since the learners are individuals, the best results could be achieved via the individualised teaching methods (Chen 2008). Data mining methods can serve this purpose.

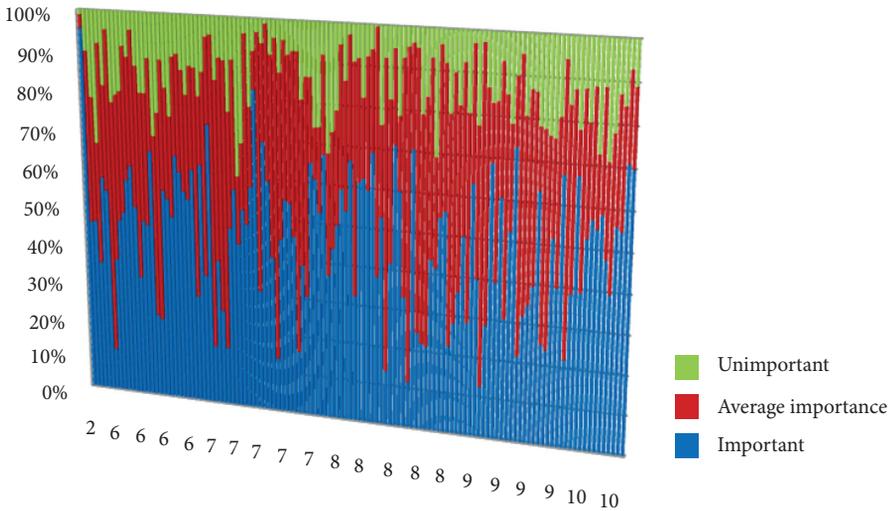


Fig. 9. Analysis of activity effectiveness of the students from the 3rd cluster

It was set up in this research that learners' activities in VLE are highly influenced by tutor's activities. Referring to the research made it was observed that learners were more passive in those courses where tutors made more activity efforts. It was set up that course tutors the most of their time spend for the course administration but not for activating students in the VLE. Using data mining methods authors are planning to develop other group of computer based agents which can give information about student's activities and suggest adequate actions for the course tutors for students' activating.

After clearing out the learners' styles and activities, it is possible proceed with further research on the quality of the distance learning course. Other data mining methods such as classification, association rules, neuron networks, etc., can be applied, too. But even in the case of an excellent distance learning module the work on its preparation takes only about 30% of the total work on the course. The other part is qualitative course delivery, qualified tutorship, students' involvement, etc.

Several outliers occurred while working with the research data. Statistical analysis and data mining of outliers is also a possible source to find out useful information for course instructors, for example, recognition of unconcerned students (Mozgovoy *et al.* 2007), etc.

An intelligent WEB system might be developed on the base of this research, using data mining methods, which, after analysing the existing data and evaluating students' and instructors' activities, could invoke ideas of the most optimal teaching methods for the course instructor. This system could optimise the learning process for students and indicate ways of achieving the best results.

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STUDENTŲ, BESIMOKANČIŲ VIRTUALAUS MOKYMO APLINKOJE, VEIKLOS ANALIZĖ TAIKANT DUOMENŲ GAVYBOS METODUS

S. Preidys, L. Sakalauskas

Santrauka

Prieš planuodami rengti ir teikti nuotolinio mokymosi kursą, rengėjai turi atsizvelgti į tai, kad žmonės studijuoja skirtingais metodais: vieni pradeda skaityti pateiktą medžiagą iš eilės, kiti peržiūri tik nesuprantamas vietas, tretį persikelia į virtualias diskusijas ir pan. Todėl, išanalizavus mokymosi veiksmus ir nustačius studento stilių, vėliau galima pateikti suasmenintą mokymosi medžiagą, parinkti geresnius kurso pateikimo metodus. Toks mokymo organizavimas pagerintų studijų kokybę ir leistų pasiekti geresnių rezultatų. Šiame straipsnyje nagrinėjamas duomenų gavybos metodų taikymas, analizuojant studentų elgseną, naudojantis virtualaus mokymo terpe *BlackBoard Vista* (BlackBoard 2008).

Reikšminiai žodžiai: virtualaus mokymo aplinka, nuotolinis mokymas, duomenų gavyba, klasterizavimas, nuotolinių studijų vartotojų elgsena.

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