



## SIMPLIFIED NEUTROSOPHIC INDETERMINATE DECISION MAKING METHOD WITH DECISION MAKERS' INDETERMINATE RANGES

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**Abstract.** There exists the indeterminate situations of truth, falsity, indeterminacy degrees due to the uncertainty and inconsistency of decision makers' arguments in a complicated decision making (DM) problem. Then, existing neutrosophic set cannot describe the indeterminate information of truth, falsity, indeterminacy degrees. It is noted that the simplified neutrosophic set (SNS) is depicted by truth, falsity, indeterminacy degrees, while a neutrosophic number (NN) can be flexibly depicted by its determinate part and its indeterminate part. Regarding the indeterminate situations of truth, falsity, indeterminacy degrees in indeterminate DM problems, this study first presents a simplified neutrosophic indeterminate set (SNIS) to express the hybrid information of SNS and NN and defines the score, accuracy, and certainty functions of simplified neutrosophic indeterminate elements (SNIEs) with indeterminate ranges to compare SNIEs. Then, we introduce a SNIE weighted arithmetic averaging (SNIEWAA) operator and a SNIE weighted geometric averaging (SNIEWGA) operator to aggregate simplified neutrosophic indeterminate information. Next, a multi-attribute DM approach with decision makers' indeterminate ranges is established regarding the SNIEWAA and SNIEWGA operators in SNIS setting. Finally, the proposed DM approach is applied in a DM example on choosing a suitable slope design scheme to indicate the applicability and suitability of the proposed approach.

**Keywords:** simplified neutrosophic indeterminate set, simplified neutrosophic indeterminate element, simplified neutrosophic indeterminate element weighted arithmetic averaging (SNIEWAA) operator, simplified neutrosophic indeterminate element weighted geometric averaging (SNIEWGA) operator, decision making.

### Introduction

In complicated decision making problems, the reasonable expression and aggregation of assessment information are two principal issues (Wu et al., 2019a, 2019b). To describe incomplete, indeterminate, and inconsistent information in the real world, a neutrosophic set (Smarandache, 1998) was proposed from the viewpoint of philosophy as a branch of neutrosophic theory and depicted independently by the truth, falsity, indeterminacy membership functions belonging to the subsets of the real standard interval  $[0, 1]$  or nonstandard interval  $]^{-}0, 1^{+}[$ . Based on the real standard interval  $[0, 1]$  in actual applications, Ye (2014a) introduced simplified neutrosophic sets (SNSs), implying single-valued neutrosophic sets (SvNSs) (Wang et al., 2010) and interval-valued neutrosophic sets (IvNSs) (Wang et al., 2005), as the subclass of the neutrosophic set, which is the generalization of fuzzy sets (Zadeh, 1965), intuitionistic fuzzy sets (IFSs) (Atanassov, 1986), and in-

terval-valued IFSs (IvIFSs) (Atanassov & Gargov, 1989), and then defined the operational relations and weighted aggregation operators of simplified neutrosophic elements (SNEs) for decision making (DM) applications. Since then, SNSs (SvNSs and IvNSs) have been widely applied in DM (Liu & Wang, 2014; Peng et al., 2016; Wu et al., 2016; Sahin & Liu, 2017a, 2017b; Zhou et al., 2019; Köseoğlu et al., 2019), clustering analysis (Ye, 2014b), medical diagnosis (Thanh et al., 2017; Alia et al., 2018), control design (Gal et al., 2012; Can & Ozguven, 2017), mechanical fault diagnosis (Ye, 2017), and so on.

As the further generalization of neutrosophic sets, refined neutrosophic sets (Smarandache, 2013a; Broumi & Deli, 2014; Chen et al., 2017), neutrosophic multisets (Ye et al., 2015), and multivalued neutrosophic sets (Peng et al., 2015) were proposed and applied in DM and medical diagnosis problems. By combining neutrosophic sets

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with other fuzzy theories, some researchers proposed neutrosophic soft sets (Maji, 2013), interval neutrosophic rough sets (Broumi & Smarandache, 2015), single-valued and interval neutrosophic hesitant fuzzy sets (Liu & Shi, 2015), complex neutrosophic sets (Ali & Smarandache, 2016), dynamical neutrosophic sets (Ye & Fu, 2016; Thong et al., 2019), neutrosophic cubic set (Ali et al., 2016; Jun et al., 2017; Liu et al., 2019), normal neutrosophic sets (Şahin, 2018), single-valued neutrosophic 2-tuple linguistic sets (Wu et al., 2018), and their applications.

As another branch of neutrosophic theory, a neutrosophic number (NN) (Smarandache, 1998, 2013b, 2014) was proposed under indeterminate environment and represented as  $e = a + \alpha I$  for  $a, \alpha \in \mathfrak{R}$  and  $I \in [I^-, I^+]$ , where  $a$  is a certain term and  $\alpha I$  is an indeterminate term along with the indeterminate coefficient  $\alpha$  and indeterminacy  $I \in [I^-, I^+]$ . NN indicates a family of interval numbers corresponding to different indeterminate ranges of  $I \in [I^-, I^+]$ , which demonstrates its flexibility and convenience in expressing indeterminate information. Therefore, NNs have been widely applied in many areas. For example, mechanical fault diagnosis (Ye, 2016), DM (P. D. Liu & X. Liu, 2018), rock mechanics (Ye et al., 2017), optimization programming (Ye, 2018), and so on.

Then, there may exist the indeterminacy of the truth, falsity, indeterminacy degrees given by a group of decision makers due to the indeterminacy and inconsistency of decision makers' cognitions regarding object complexity and variability evaluated in the real DM problem. It is noted that the indeterminacy information of the truth, falsity, and indeterminacy degrees contains the hybrid information of SNS and NN, which cannot be expressed only by the neutrosophic set or NN. Since NN can flexibly depict such an indeterminacy with a changeable interval number ( $e = [a + \alpha I^-, a + \alpha I^+]$ ) or a changeable single value ( $e = a + \alpha I$ ) depending on specified indeterminate ranges of  $I \in [I^L, I^U]$  or specified single values of  $I \in [I^L, I^U]$ , which shows its main highlight in an expression of indeterminate information. Then, SNS (IvSS and SvNS) can depict the truth, falsity, and indeterminacy degrees, but cannot depict such indeterminacy with a changeable interval number/single value of the truth/falsity/indeterminacy degree in indeterminate situations. Obviously, existing neutrosophic DM methods cannot handle such a DM problem with both the indeterminate information of the truth, falsity, indeterminacy arguments and the decision makers' indeterminate ranges/cognitions in indeterminate DM applications. If SNS is combined with NN based on an information expression advantage of both, we can present the new set concept and DM method based on the hybrid information of SNS and NN to carry out the aforementioned issues. Motivated by the new set concept and DM method, this study firstly proposes simplified neutrosophic indeterminate sets (SNISs) to express changeable IvNSs/SvNSs corresponding to different indeterminate ranges/values of  $I \in [I^-, I^+]$  and weighted aggregation operators of simplified neutrosophic indeterminate elements (SNIEs), and then establishes a multi-attribute DM method with

decision makers' indeterminate ranges in indeterminate DM situations.

To the best of our knowledge, there exists no study regarding the proposed issues in existing literature. Hence, the main contributions of this study are: (1) to present SNIS and a ranking method of SNIEs, (2) to introduce a SNIE weighted arithmetic averaging (SNIWAA) operator and a SNIE weighted geometric averaging (SNIWGA) operator, (3) to establish a multi-attribute DM approach with decision makers' indeterminate ranges regarding the SNIWAA and SNIWGA operators in SNIS setting, and (4) to apply the proposed DM approach to an indeterminate DM example on choosing a suitable slope design scheme for an open pit mine in SNIS setting for indicating its flexibility and suitability under the indeterminate DM environment.

To realize this study, the rest of the article is constructed by the following parts. Section 1 introduces some preliminaries of SNSs and NNs. Section 2 presents a SNIS concept to depict the indeterminacy information of the truth, falsity, and indeterminacy degrees, and then defines the score, accuracy, and certainty functions of SNIEs with  $I \in [I^-, I^+]$  for ranking SNIEs. In Section 3, the SNIWAA and SNIWGA operators are proposed to aggregate SNIEs. For Section 4, a multi-attribute DM approach with decision makers' indeterminate ranges regarding the SNIWAA and SNIWGA operators is established in SNIS setting. Then, Section 5 applies the proposed DM approach to an indeterminate DM example on choosing a suitable slope design scheme for an open pit mine in SNIS setting for indicating its flexibility and effectiveness. Lastly, the conclusions and further research are indicated.

### 1. Some preliminaries of SNSs and NNs

As a subclass of a neutrosophic set (Smarandache, 1998), Ye (2014a) defined a SNS  $S = \{ \langle x_k, \tau_S(x_k), \upsilon_S(x_k), \zeta_S(x_k) \rangle \mid x_k \in X \}$  in the universe set  $X = \{x_1, x_2, \dots, x_n\}$ , where  $\tau_S(x_k): X \rightarrow [0, 1]$ ,  $\upsilon_S(x_k): X \rightarrow [0, 1]$ , and  $\zeta_S(x_k): X \rightarrow [0, 1]$  ( $k = 1, 2, \dots, n$ ) are the truth, indeterminacy, and falsity membership degrees of the element  $x_k$  to the set  $S$ , along with the condition  $0 \leq \tau_S(x_k) + \upsilon_S(x_k) + \zeta_S(x_k) \leq 3$  for SvNS and  $0 \leq \sup \tau_S(x_k) + \sup \upsilon_S(x_k) + \sup \zeta_S(x_k) \leq 3$  for IvNS and  $x_k \in X$ .

For the convenience of the representation, a component  $\langle x_k, \tau_S(x_k), \upsilon_S(x_k), \zeta_S(x_k) \rangle$  in  $S$  can be simply denoted as the simplified neutrosophic element (SNE)  $s_k = \langle \tau_k, \upsilon_k, \zeta_k \rangle$ , which includes the interval-valued neutrosophic element (IvNE)  $s_k = \langle \tau_k, \upsilon_k, \zeta_k \rangle = \langle [\tau_k^-, \tau_k^+], [\upsilon_k^-, \upsilon_k^+], [\zeta_k^-, \zeta_k^+] \rangle$  for  $\tau_k, \upsilon_k, \zeta_k \subseteq [0, 1]$  and single-valued neutrosophic element (SvNE)  $s_k = \langle \tau_k, \upsilon_k, \zeta_k \rangle$  for  $\tau_k, \upsilon_k, \zeta_k \in [0, 1]$ .

Set two SNEs as  $s_1 = \langle \tau_1, \upsilon_1, \zeta_1 \rangle$  and  $s_2 = \langle \tau_2, \upsilon_2, \zeta_2 \rangle$  and  $\omega > 0$ . Then, there exist the following relations (Smarandache, 1998; Wang et al., 2005; Ye, 2014a; Zhang et al., 2014):

$$1) s_1 \subseteq s_2 \Leftrightarrow \tau_1^- \leq \tau_2^-, \tau_1^+ \leq \tau_2^+, \upsilon_1^- \geq \upsilon_2^-, \upsilon_1^+ \geq \upsilon_2^+, \zeta_1^- \geq \zeta_2^-, \zeta_1^+ \geq \zeta_2^+ \text{ for IvNEs and } \tau_1 \leq \tau_2, \upsilon_1 \geq \upsilon_2, \zeta_1 \geq \zeta_2 \text{ for SvNEs;}$$

- 2)  $s_1 = s_2 \Leftrightarrow s_1 \subseteq s_2$  and  $s_2 \subseteq s_1$ ;
- 3) (Complement of  $s_1$ )  $(s_1)^C = \langle [\zeta_1^-, \zeta_1^+], [1 - \upsilon_1^-, 1 - \upsilon_1^+], [\tau_1^-, \tau_1^+] \rangle$  for IvNE and  $(s_1)^C = \langle \zeta_1, 1 - \upsilon_1, \tau_1 \rangle$  for SvNE;
- 4)  $s_1 \oplus s_2 = \langle [\tau_1^- + \tau_2^- - \tau_1^- \tau_2^-, \tau_1^+ + \tau_2^+ - \tau_1^+ \tau_2^+], [\upsilon_1^- \upsilon_2^-, \upsilon_1^+ \upsilon_2^+], [\zeta_1^- \zeta_2^-, \zeta_1^+ \zeta_2^+] \rangle$  for IvNEs and  $s_1 \oplus s_2 = \langle \tau_1 + \tau_2 - \tau_1 \tau_2, \upsilon_1 \upsilon_2, \zeta_1 \zeta_2 \rangle$  for SvNEs;
- 5)  $s_1 \otimes s_2 = \langle [\tau_1^- \tau_2^-, \tau_1^+ \tau_2^+], [\upsilon_1^- + \upsilon_2^- - \upsilon_1^- \upsilon_2^-, \upsilon_1^+ + \upsilon_2^+ - \upsilon_1^+ \upsilon_2^+], [\zeta_1^- + \zeta_2^- - \zeta_1^- \zeta_2^-, \zeta_1^+ + \zeta_2^+ - \zeta_1^+ \zeta_2^+] \rangle$  for IvNEs and  $s_1 \otimes s_2 = \langle \tau_1 \tau_2, \upsilon_1 + \upsilon_2 - \upsilon_1 \upsilon_2, \zeta_1 + \zeta_2 - \zeta_1 \zeta_2 \rangle$  for SvNEs;
- 6)  $\omega s_1 = \langle [1 - (1 - \tau_1^-)^\omega, 1 - (1 - \tau_1^+)^\omega], [(\upsilon_1^-)^\omega, (\upsilon_1^+)^\omega], [(\zeta_1^-)^\omega, (\zeta_1^+)^\omega] \rangle$  for IvNE and  $\omega s_1 = \langle 1 - (1 - \tau_1)^\omega, \upsilon_1^\omega, \zeta_1^\omega \rangle$  for SvNE;
- 7)  $s_1^\omega = \langle [(\tau_1^-)^\omega, (\tau_1^+)^\omega], [1 - (1 - \upsilon_1^-)^\omega, 1 - (1 - \upsilon_1^+)^\omega], [1 - (1 - \zeta_1^-)^\omega, 1 - (1 - \zeta_1^+)^\omega] \rangle$  for IvNE and  $s_1^\omega = \langle \tau_1^\omega, 1 - (1 - \upsilon_1)^\omega, 1 - (1 - \zeta_1)^\omega \rangle$  for SvNE.

Set  $s_k = \langle \tau_k, \upsilon_k, \zeta_k \rangle$  ( $k = 1, 2, \dots, n$ ) as a group of SNEs. Then the SvNE weighted arithmetic averaging (SvNEWAA), IvNE weighted arithmetic averaging (IvNEWAA), SvNE weighted geometric averaging (SvNEWGA), and IvNE weighted geometric averaging (IvNEWGA) operators defined in Zhang et al. (2014) and Peng et al. (2016) are introduced, respectively, below:

$$SvNEWAA(s_1, s_2, \dots, s_n) = \sum_{k=1}^n \omega_k s_k = \left\langle 1 - \prod_{k=1}^n (1 - \tau_k)^{\omega_k}, \right.$$

$$\left. \prod_{k=1}^n (\upsilon_k)^{\omega_k}, \prod_{k=1}^n (\zeta_k)^{\omega_k} \right\rangle \text{ for SvNEs; } \tag{1}$$

$$IvNEWAA(s_1, s_2, \dots, s_n) = \sum_{k=1}^n \omega_k s_k = \left\langle \left[ 1 - \prod_{k=1}^n (1 - \tau_k^-)^{\omega_k}, 1 - \prod_{k=1}^n (1 - \tau_k^+)^{\omega_k} \right], \left[ \prod_{k=1}^n (\upsilon_k^-)^{\omega_k}, \prod_{k=1}^n (\upsilon_k^+)^{\omega_k} \right], \left[ \prod_{k=1}^n (\zeta_k^-)^{\omega_k}, \prod_{k=1}^n (\zeta_k^+)^{\omega_k} \right] \right\rangle \text{ for IvNEs; } \tag{2}$$

$$SvNEWGA(s_1, s_2, \dots, s_n) = \prod_{k=1}^n s_k^{\omega_k} = \left\langle \prod_{k=1}^n (\tau_k)^{\omega_k}, 1 - \prod_{k=1}^n (1 - \upsilon_k)^{\omega_k}, 1 - \prod_{k=1}^n (1 - \zeta_k)^{\omega_k} \right\rangle \text{ for SvNEs; } \tag{3}$$

$$IvNEWGA(s_1, s_2, \dots, s_n) = \prod_{k=1}^n s_k^{\omega_k} = \left\langle \left[ \prod_{k=1}^n (\tau_k^-)^{\omega_k}, \prod_{k=1}^n (\tau_k^+)^{\omega_k} \right], \left[ 1 - \prod_{k=1}^n (1 - \upsilon_k^-)^{\omega_k}, 1 - \prod_{k=1}^n (1 - \upsilon_k^+)^{\omega_k} \right], \left[ 1 - \prod_{k=1}^n (1 - \zeta_k^-)^{\omega_k}, 1 - \prod_{k=1}^n (1 - \zeta_k^+)^{\omega_k} \right] \right\rangle$$

$$1 - \prod_{k=1}^n (1 - \zeta_k^+)^{\omega_k} \Big] \Bigg\rangle \text{ for IvNEs, } \tag{4}$$

where  $\omega_k \in [0, 1]$  is the weight of  $s_k$  ( $k = 1, 2, \dots, n$ ) for  $\sum_{k=1}^n \omega_k = 1$ .

As a branch of neutrosophic theory, Smarandache (1998, 2013b, 2014) defined a NN  $e = a + \alpha I$  for indeterminacy  $I \in [I^-, I^+]$  and  $a, \alpha \in \mathfrak{R}$ , which is described by its uncertain term  $\alpha I$  and its certain term  $a$ . NN implies a changeable single value or a changeable interval number  $e = [a + \alpha I^-, a + \alpha I^+]$  depending on different indeterminate values/ranges of  $I \in [I^-, I^+]$ . Especially there are  $e = \alpha I$  if  $a = 0$  for the unique indeterminate case and  $e = a$  if  $\alpha I = 0$  for the unique determinate case. It is obvious that NN indicates the superiority of the flexible expression in determinate and/or indeterminate situations.

Suppose that  $e_1 = a_1 + \alpha_1 I = [a_1 + \alpha_1 I^-, a_1 + \alpha_1 I^+] \supseteq [0, 0]$  and  $e_2 = a_2 + \alpha_2 I = [a_2 + \alpha_2 I^-, a_2 + \alpha_2 I^+] \supseteq [0, 0]$  for  $I \in [I^-, I^+]$  are two positive NNs. Then, they are defined as the following operational relations:

- 1)  $e_1 + e_2 = [\inf e_1 + \inf e_2, \sup e_1 + \sup e_2] = [a_1 + a_2 + (\alpha_1 + \alpha_2)I^-, a_1 + a_2 + (\alpha_1 + \alpha_2)I^+]$ ;
- 2)  $e_1 - e_2 = [\inf e_1 - \sup e_2, \sup e_1 - \inf e_2] = [a_1 + \alpha_1 I^- - (a_2 + \alpha_2 I^+), a_1 + \alpha_1 I^+ - (a_2 + \alpha_2 I^-)]$ ;
- 3)  $e_1 \times e_2 = [\inf e_1 \times \inf e_2, \sup e_1 \times \sup e_2] = [(a_1 + \alpha_1 I^-)(a_2 + \alpha_2 I^-), (a_1 + \alpha_1 I^+)(a_2 + \alpha_2 I^+)]$ ;
- 4)  $e_1/e_2 = [\inf e_1/\sup e_2, \sup e_1/\inf e_2] = [(a_1 + \alpha_1 I^-)/(a_2 + \alpha_2 I^+), (a_1 + \alpha_1 I^+)/(a_2 + \alpha_2 I^-)]$ ;
- 5)  $\lambda e_1 = [\lambda \inf e_1, \lambda \sup e_1] = [\lambda(a_1 + \alpha_1 I^-), \lambda(a_1 + \alpha_1 I^+)]$  for  $\lambda > 0$ ;
- 6)  $(e_1)^\lambda = [(\inf e_1)^\lambda, (\sup e_1)^\lambda] = [(a_1 + \alpha_1 I^-)^\lambda, (a_1 + \alpha_1 I^+)^\lambda]$  for  $\lambda > 0$ ;
- 7)  $a - e_1 = [a - \sup e_1, a - \inf e_1] = [a - (a_1 + \alpha_1 I^+), a - (a_1 + \alpha_1 I^-)]$  for  $a \geq 0$ .

## 2. SNISs and ranking method

Based on the hybrid concept of both SNS and NN, we can give the definition of a SNIS as the generalization of a SNS concept in indeterminate and inconsistent situations.

**Definition 1.** Set  $X = \{x_1, x_2, \dots, x_n\}$  as a universe set. A SNIS  $Z$  is defined as the following expression:

$$Z = \left\{ \langle x_k, \tau_Z(x_k, I), \upsilon_Z(x_k, I), \zeta_Z(x_k, I) \mid x_k \in X \right\},$$

where  $\tau_Z(x_k, I) = a_k + \alpha_k I \subseteq [0, 1]$ ,  $\upsilon_Z(x_k, I) = b_k + \beta_k I \subseteq [0, 1]$ , and  $\zeta_Z(x_k, I) = c_k + \gamma_k I \subseteq [0, 1]$  for  $x_k \in X$  ( $k = 1, 2, \dots, n$ ) and  $I \in [I^-, I^+]$  are the truth NN, the indeterminacy NN, and the falsity NN, respectively, along with the condition  $0 \leq \sup \tau_Z(x_k, I) + \sup \upsilon_Z(x_k, I) + \sup \zeta_Z(x_k, I) \leq 3$ .

Then, the basic component  $\langle x_k, \tau_Z(x_k, I), \upsilon_Z(x_k, I), \zeta_Z(x_k, I) \rangle$  in a SNIS  $Z$  for  $x_k \in X$  ( $k = 1, 2, \dots, n$ ) and  $I \in [I^-, I^+]$  is simply denoted as  $z_k = \langle \tau_k(I), \upsilon_k(I), \zeta_k(I) \rangle = \langle a_k + \alpha_k I, b_k + \beta_k I, c_k + \gamma_k I \rangle$ , which is named SNIE.

Regarding the different indeterminate ranges/values of  $I \in [I^-, I^+]$ , a SNIS  $Z$  can consist of the SNS family. Especially when the indeterminate parts  $\alpha_k I, \beta_k I, \gamma_k I$  in  $Z$  are all single values or interval numbers, the SNIS  $Z$  reduces to the SvNS or IvNS family as the special case of the SNIS  $Z$ . For example, let a SNIS be  $Z = \{z_1, z_2\} = \langle 0.6 + 0.2I, 0.1 + 0.1I, 0.2 + 0.1I \rangle, \langle 0.7 + 0.1I, 0.1 + 0.2I, 0.2 + 0.1I \rangle$  for  $I \in [I^-, I^+] = [0, 1]$ . If  $I = [0, 0.2], [0, 0.6], [0, 1]$  or  $I = 0, 0.2, 0.6, 1$  are specified, then there are the following SvNS family or IvNS family:

$$Z = \begin{cases} \langle 0.6, 0.1, 0.2 \rangle, \langle 0.7, 0.1, 0.2 \rangle & \text{for } I = 0, \\ \langle 0.64, 0.12, 0.22 \rangle, \langle 0.72, 0.14, 0.22 \rangle & \text{for } I = 0.2, \\ \langle 0.72, 0.16, 0.26 \rangle, \langle 0.76, 0.22, 0.26 \rangle & \text{for } I = 0.6, \\ \langle 0.8, 0.2, 0.3 \rangle, \langle 0.8, 0.3, 0.3 \rangle & \text{for } I = 1. \end{cases}$$

Or

$$Z = \begin{cases} \langle [0.6, 0.64], [0.1, 0.12], [0.2, 0.22] \rangle, \\ \langle [0.6, 0.72], [0.1, 0.16], [0.2, 0.26] \rangle, \\ \langle [0.6, 0.8], [0.1, 0.2], [0.2, 0.3] \rangle, \\ \langle [0.7, 0.72], [0.1, 0.14], [0.2, 0.22] \rangle & \text{for } I = [0, 0.2], \\ \langle [0.7, 0.76], [0.1, 0.22], [0.2, 0.26] \rangle & \text{for } I = [0, 0.6], \\ \langle [0.7, 0.8], [0.1, 0.3], [0.2, 0.3] \rangle & \text{for } I = [0, 1]. \end{cases}$$

Obviously, SNIS shows the advantages of its convenience and flexibility in the indeterminate information expressions regarding different indeterminate ranges/values of  $I \in [I^-, I^+]$ .

To compare two SNIEs, we need to define the score, accuracy and certainty functions of SNIE with  $I \in [I^-, I^+]$  and their ranking method with  $I \in [I^-, I^+]$  below.

**Definition 2.** Set  $z = \langle \tau(I), \upsilon(I), \zeta(I) \rangle = \langle a + \alpha I, b + \beta I, c + \gamma I \rangle$  for  $I \in [I^-, I^+]$  as any SNIE, then its score, accuracy and certainty functions with  $I \in [I^-, I^+]$  can be defined, respectively, as the following formulae:

$$S(z, I) = \{4 + \inf \tau(I) + \sup \tau(I) - \inf \upsilon(I) - \sup \upsilon(I) - \inf \zeta(I) - \sup \zeta(I)\} / 6 = \{4 + [2a + \alpha(I^- + I^+)] - [2b + \beta(I^- + I^+)] - [2c + \gamma(I^- + I^+)]\} / 6, \\ S(z, I) \in [0, 1]; \tag{5}$$

$$H(z, I) = \{\inf \tau(I) + \sup \tau(I) - \inf \zeta(I) - \sup \zeta(I)\} / 2 = \{2a + \alpha(I^- + I^+) - [2c + \gamma(I^- + I^+)]\} / 2, \\ H(z, I) \in [-1, 1]; \tag{6}$$

$$D(z, I) = [\inf \tau(I) + \sup \tau(I)] / 2 = [2a + \alpha(I^- + I^+)] / 2, \\ D(z, I) \in [0, 1]. \tag{7}$$

By the three functions  $S(z, I), H(z, I)$  and  $D(z, I)$ , the ranking method of SNIEs is presented by the following definition.

**Definition 3.** Let  $z_i = \langle \tau_i(I), \upsilon_i(I), \zeta_i(I) \rangle = \langle a_i + \alpha_i I, b_i + \beta_i I, c_i + \gamma_i I \rangle (i = 1, 2)$  for  $I \in [I^-, I^+]$  be SNIEs. Then, their ranking method with  $I \in [I^-, I^+]$  can be presented as follows:

- 1)  $z_1 > z_2$  for  $S(z_1, I) > S(z_2, I)$ ;
- 2)  $z_1 > z_2$  for  $S(z_1, I) = S(z_2, I)$  and  $H(z_1, I) > H(z_2, I)$ ;

- 3)  $z_1 > z_2$  for  $S(z_1, I) = S(z_2, I), H(z_1, I) = H(z_2, I)$  and  $D(z_1, I) > D(z_2, I)$ ;
- 4)  $z_1 = z_2$  for  $S(z_1, I) = S(z_2, I), H(z_1, I) = H(z_2, I)$  and  $D(z_1, I) = D(z_2, I)$ .

### 3. Weighted aggregation operators of SNIEs

Based on the aggregation operators of Eqns (1)–(4) (Zhang et al., 2014; Peng et al., 2016) and the above NN operational relations, we can extend them to the two weighted aggregation operators of SNIEs in this section.

**Theorem 1.** Set  $z_k = \langle \tau_k(I), \upsilon_k(I), \zeta_k(I) \rangle = \langle a_k + \alpha_k I, b_k + \beta_k I, c_k + \gamma_k I \rangle$  for  $I \in [I^-, I^+]$  ( $k = 1, 2, \dots, n$ ) as a group of SNIEs. Based on the SvNEWAA and IvNEWAA operators (Zhang et al., 2014; Peng et al., 2016), the aggregated SNIE is given by the SNI EWAA operator:

$$SNI EWAA(z_1, z_2, \dots, z_n) = \sum_{k=1}^n \omega_k z_k = \left\langle 1 - \prod_{k=1}^n (1 - a_k - \alpha_k I)^{\omega_k}, \prod_{k=1}^n (b_k + \beta_k I)^{\omega_k}, \prod_{k=1}^n (c_k + \gamma_k I)^{\omega_k} \right\rangle, \tag{8}$$

where  $\omega_k \in [0, 1]$  ( $k = 1, 2, \dots, n$ ) is the weight of  $x_k$  for  $\sum_{k=1}^n \omega_k = 1$ .

**Theorem 2.** Set  $z_k = \langle \tau_k(I), \upsilon_k(I), \zeta_k(I) \rangle = \langle a_k + \alpha_k I, b_k + \beta_k I, c_k + \gamma_k I \rangle$  for  $I \in [I^-, I^+]$  ( $k = 1, 2, \dots, n$ ) as a group of SNIEs. Based on the SvNEWGA and IvNEWGA operators (Zhang et al., 2014; Peng et al., 2016), the aggregated SNIE is given by the SNI EWGA operator:

$$SNI EWGA(z_1, z_2, \dots, z_n) = \prod_{k=1}^n z_k^{\omega_k} = \left\langle \prod_{k=1}^n (a_k + \alpha_k I)^{\omega_k}, 1 - \prod_{k=1}^n (1 - b_k - \beta_k I)^{\omega_k}, 1 - \prod_{k=1}^n (1 - c_k - \gamma_k I)^{\omega_k} \right\rangle, \tag{9}$$

where  $\omega_k \in [0, 1]$  ( $k = 1, 2, \dots, n$ ) is the weight of  $x_k$  for  $\sum_{k=1}^n \omega_k = 1$ .

Clearly, Eqns (8) and (9) contain Eqns (1)–(4) corresponding to different indeterminate values and ranges of  $I \in [I^-, I^+]$ . Especially when some single value  $I = I^- = I^+$  or some interval value  $I = [I^-, I^+]$ , the SNI EWAA and SNI EWGA operators reduce to the SvNEWAA and SvNEWGA operators or the IvNEWAA and IvNEWGA operators as the special cases of the SNI EWAA and SNI EWGA operators.

As for the properties of the SvNEWAA, IvNEWAA, SvNEWGA, and IvNEWGA operators (Zhang et al., 2014; Peng et al., 2016), it is obvious that the SNI EWAA and

SNIEWGA operators also imply the following properties:

- 1) Idempotency: Set  $z_k = \langle \tau_k(I), \upsilon_k(I), \zeta_k(I) \rangle = \langle a_k + \alpha_k I, b_k + \beta_k I, c_k + \gamma_k I \rangle$  for  $I \in [I^-, I^+]$  ( $k = 1, 2, \dots, n$ ) as a group of SNIEs. If  $z_k = z$  for  $k = 1, 2, \dots, n$ , then  $SNIEWAA(z_1, z_2, \dots, z_n) = z$  and  $SNIEWGA(z_1, z_2, \dots, z_n) = z$  exist.
- 2) Boundedness: Set  $z_k = \langle \tau_k(I), \upsilon_k(I), \zeta_k(I) \rangle = \langle a_k + \alpha_k I, b_k + \beta_k I, c_k + \gamma_k I \rangle$  for  $I \in [I^-, I^+]$  ( $k = 1, 2, \dots, n$ ) as a group of SNIEs and let

$$z_{\min} = \left\langle \left[ \begin{array}{l} \min_k (a_k + \alpha_k I^-), \min_k (a_k + \alpha_k I^+) \\ \max_k (c_k + \gamma_k I^-), \max_k (c_k + \gamma_k I^+) \end{array} \right], \left[ \begin{array}{l} \max_k (b_k + \beta_k I^-), \max_k (b_k + \beta_k I^+) \end{array} \right] \right\rangle,$$

$$z_{\max} = \left\langle \left[ \begin{array}{l} \max_k (a_k + \alpha_k I^-), \max_k (a_k + \alpha_k I^+) \\ \min_k (c_k + \gamma_k I^-), \min_k (c_k + \gamma_k I^+) \end{array} \right], \left[ \begin{array}{l} \min_k (b_k + \beta_k I^-), \min_k (b_k + \beta_k I^+) \end{array} \right] \right\rangle.$$

Then, there are  $z_{\min} \leq SNIEWAA(z_1, z_2, \dots, z_n) \leq z_{\max}$  and  $z_{\min} \leq SNIEWGA(z_1, z_2, \dots, z_n) \leq z_{\max}$ .

- 3) Monotonicity: Set  $z_k = \langle \tau_k(I), \upsilon_k(I), \zeta_k(I) \rangle$  and  $z_k^* = \langle \tau_k^*(I), \upsilon_k^*(I), \zeta_k^*(I) \rangle$  for  $I \in [I^-, I^+]$  ( $k = 1, 2, \dots, n$ ) as two groups of SNIEs. If  $z_k \subseteq z_k^*$ , then  $SNIEWAA(z_1, z_2, \dots, z_n) \subseteq SNIEWAA(z_1^*, z_2^*, \dots, z_n^*)$  and  $SNIEWGA(z_1, z_2, \dots, z_n) \subseteq SNIEWGA(z_1^*, z_2^*, \dots, z_n^*)$  can hold.

#### 4. DM method with decision makers' indeterminate ranges

This section proposes a multi-attribute DM method with decision makers' indeterminate ranges regarding the SNIEWAA and SNIEWGA operators and the ranking method in SNIS setting.

Assume that there exists a multi-attribute DM problem containing a set of  $m$  alternatives  $M = \{M_1, M_2, \dots, M_m\}$  and a set of  $n$  attributes  $R = \{R_1, R_2, \dots, R_n\}$ . Then the weigh vector of  $R$  is specified by  $\omega = (\omega_1, \omega_2, \dots, \omega_n)$ . Thus, the alternatives  $M_j$  ( $j = 1, 2, \dots, m$ ) are satisfactorily assessed over the attributes  $R_k$  ( $k = 1, 2, \dots, n$ ) by the SNIE  $z_{jk} = \langle \tau_{jk}(I), \upsilon_{jk}(I), \zeta_{jk}(I) \rangle = \langle a_{jk} + \alpha_{jk} I, b_{jk} + \beta_{jk} I, c_{jk} + \gamma_{jk} I \rangle$  for  $a_{jk} + \alpha_{jk} I \subseteq [0, 1]$ ,  $b_{jk} + \beta_{jk} I \subseteq [0, 1]$ ,  $c_{jk} + \gamma_{jk} I \subseteq [0, 1]$ , and  $I \in [I^-, I^+]$  ( $k = 1, 2, \dots, n; j = 1, 2, \dots, m$ ). Hence, all the SNIEs specified by decision makers can be constructed as the SNIE decision matrix  $Z = (z_{jk})_{m \times n}$ .

Corresponding to the aggregation operator of Eqns (8) or (9) and the ranking method, we present a multi-attribute DM method with decision makers' indeterminate

ranges for solving indeterminate DM problems with SNIS information and give the following decision steps:

**Step 1:** Based on Eqns (8) or (9) regarding the indeterminate range of  $I \in [I^-, I^+]$  specified by the decision makers' indeterminate degrees, the aggregation value of SNIEs  $z_{jk}$  for  $M_j$  ( $j = 1, 2, \dots, m$ ) is calculated by using the following aggregation operator:

$$z_j = SNIEWAA(z_{j1}, z_{j2}, \dots, z_{jn}) = \sum_{k=1}^n \omega_k z_{jk} = \left\langle \left[ \begin{array}{l} 1 - \prod_{k=1}^n (1 - a_{jk} - \alpha_{jk} I)^{\omega_k} \\ \prod_{k=1}^n (b_{jk} + \beta_{jk} I)^{\omega_k} \\ \prod_{k=1}^n (c_{jk} + \gamma_{jk} I)^{\omega_k} \end{array} \right], \right\rangle \quad (10)$$

or

$$z_j = SNIEWGA(z_{j1}, z_{j2}, \dots, z_{jn}) = \prod_{k=1}^n z_{jk}^{\omega_k} = \left\langle \left[ \begin{array}{l} \prod_{k=1}^n (a_{jk} + \alpha_{jk} I)^{\omega_k}, 1 - \prod_{k=1}^n (1 - b_{jk} - \beta_{jk} I)^{\omega_k} \\ 1 - \prod_{k=1}^n (1 - c_{jk} - \gamma_{jk} I)^{\omega_k} \end{array} \right], \right\rangle \quad (11)$$

**Step 2:** The values of the score function  $S(z_j, I)$  ( $H(z_j, I)$  and  $D(z_j, I)$  if necessary) are calculated by Eqn (5) (Eqns (6) and (7)).

**Step 3:** The alternatives are ranked based on the ranking method in Definition 3 and the best one is selected.

**Step 4:** End.

#### 5. Indeterminate DM example on choosing a suitable open pit mine slope design scheme

Open pit mine slope design is a fundamental issue in the process of mine design and operation to provide an optimal excavation configuration in the context of safety, ore recovery and financial return (Read & Stacey, 2009). Hence, investors and operators firstly ensure the open pit mine slope stability for preventing the potential risks caused by slope failure (Yong et al., 2019). Then, the economic benefit of mining needs to be considered and ore recovery must be maximized to meet the economic needs of owners. Moreover, open pit mines in most countries generally have mining regulations that specify environmental requirements. It is obvious that the safety, economic and environmental factors should be considered as main assessment indices in the open pit mine slope design.

Let us consider a multi-attribute DM problem on choosing a suitable slope design scheme (alternative) for an open pit mine. Suppose that there is a set of four potential alternatives  $M = \{M_1, M_2, M_3, M_4\}$  for the open pit mine, which must be satisfactorily assessed by the three

indices (attributes): the safety factor ( $R_1$ ), the economic factor ( $R_2$ ), and the environmental factor ( $R_3$ ). Then the weight vector of the three attributes is specified as  $\omega = (0.36, 0.3, 0.34)$  by experts/decision makers.

Then, experts/decision makers are required to give the satisfactory assessment of each alternative  $M_j$  ( $j = 1, 2, 3, 4$ ) over the attributes  $R_k$  ( $k = 1, 2, 3$ ) by the assessment information of the truth, falsity, and indeterminacy NNs  $a_{jk} + \alpha_{jk}I \subseteq [0,1]$ ,  $b_{jk} + \beta_{jk}I \subseteq [0,1]$ , and  $c_{jk} + \gamma_{jk}I \subseteq [0,1]$  for the specified indeterminacy  $I \in [0, 1.5]$ , which can be constructed as SNIEs  $z_{jk} = \langle \tau_{jk}(I), \upsilon_{jk}(I), \zeta_{jk}(I) \rangle = \langle a_{jk} + \alpha_{jk}I, b_{jk} + \beta_{jk}I, c_{jk} + \gamma_{jk}I \rangle$  ( $k = 1, 2, 3; j = 1, 2, 3, 4$ ) and their decision matrix:

$$Z = \begin{bmatrix} \langle 0.7 + 0.2I, 0.1 + 0.3I, 0.1 + 0.1I \rangle \\ \langle 0.8 + 0.1I, 0.1 + 0.2I, 0.1 + 0.3I \rangle \\ \langle 0.7 + 0.1I, 0.2 + 0.1I, 0.1 + 0.2I \rangle \\ \langle 0.8 + 0.1I, 0.1 + 0.2I, 0.2 + 0.1I \rangle \\ \langle 0.7 + 0.2I, 0.2 + 0.1I, 0.2 + 0.2I \rangle \\ \langle 0.7 + 0.2I, 0.2 + 0.1I, 0.3 + 0.1I \rangle \\ \langle 0.8 + 0.1I, 0.2 + 0.1I, 0.1 + 0.2I \rangle \\ \langle 0.7 + 0.1I, 0.1 + 0.2I, 0.2 + 0.1I \rangle \\ \langle 0.6 + 0.2I, 0.2 + 0.2I, 0.2 + 0.2I \rangle \\ \langle 0.7 + 0.1I, 0.2 + 0.2I, 0.1 + 0.1I \rangle \\ \langle 0.7 + 0.2I, 0.3 + 0.1I, 0.2 + 0.1I \rangle \\ \langle 0.7 + 0.1I, 0.2 + 0.1I, 0.2 + 0.2I \rangle \end{bmatrix}$$

Thus, the developed approach is utilized for the indeterminate DM problem with  $I \in [0, 1.5]$  and described by the following decision process:

First, the aggregation values of SNIEs  $z_{jk}$  for  $M_j$  ( $j = 1, 2, 3, 4$ ) are calculated by Eqns (10) or (11) for the specified indeterminacies  $I = [I^-, I^+] = [0, 0], [0, 0.5], [0, 1], [0, 1.5]$  and tabulated in Table 1 and Table 2.

Then, the values of the score function  $S(z_j, I)$  are calculated by Eqn (5). Consequently, all the decision results regarding the SNIWAA and SNIWGA operators are shown in Table 3 and Table 4, respectively.

In Tables 1 and 2, the ranking orders of alternatives and the best slope design schemes regarding the SNIWAA and SNIWGA operators are identical when the indeterminate ranges are  $I = [0, 0], [0, 0.5]$ , while the ranking orders and the best ones regarding the SNIWAA and SNIWGA operators indicate some difference when the indeterminate ranges are  $I = [0, 1], [0, 1.5]$ . Clearly, the different indeterminate ranges can affect the ranking orders of alternatives. Then the final decision result depends on the indeterminate range of  $I \in [I^-, I^+]$  specified by the decision makers, which demonstrate the effectiveness and flexibility of the proposed DM method in simplified neutrosophic indeterminate setting.

Especially when  $I = [0, 0] = 0$  in Tables 1 and 2, the proposed simplified neutrosophic indeterminate DM method is reduced to the DM methods based on the SvNEWAA and SvNEWGA operators (Zhang et al., 2014; Peng et al., 2016), while when  $I = [0, 0.5], [0, 1], [0, 1.5]$  in Tables 1 and 2, the proposed simplified neutrosophic indeterminate DM method is reduced to the DM methods based on the IvNEWAA and IvNEWGA operators (Zhang et al., 2014; Peng et al., 2016). Obviously, the proposed simplified neutrosophic indeterminate DM method contains single-valued and interval neutrosophic DM methods (Zhang et al., 2014; Peng et al., 2016) because SNIS contains its SNS family (SvNS family or IvNS family) depending on the indeterminate values/ranges of  $I \in [I^-, I^+]$ . Therefore, the proposed DM method is the generalization of existing simplified neutrosophic DM methods (Zhang et al., 2014; Peng et al., 2016), while existing simplified neutrosophic DM methods (Zhang et al., 2014; Peng et al., 2016) are only the special cases of the proposed DM method with the specified indeterminate value/range of  $I \in [I^-, I^+]$ . Since the proposed DM method indicates the advantage of its flexibility and generalization by comparison with existing simplified neutrosophic DM methods (Zhang et al., 2014; Peng et al., 2016), the proposed DM method is superior to existing ones (Zhang et al., 2014; Peng et al., 2016).

Table 1. Aggregated values of the SNIWAA operator

$I = [I^-, I^+]$	Aggregated value
$I = [0, 0]$	$z_1 = \langle [0.6692, 0.6692], [0.1558, 0.1558], [0.1558, 0.1558] \rangle$ , $z_2 = \langle [0.7407, 0.7407], [0.1558, 0.1558], [0.1390, 0.1390] \rangle$ , $z_3 = \langle [0.7344, 0.7344], [0.2296, 0.2296], [0.1266, 0.1266] \rangle$ , $z_4 = \langle [0.7407, 0.7407], [0.1266, 0.1266], [0.2000, 0.2000] \rangle$
$I = [0, 0.5]$	$z_1 = \langle [0.6692, 0.7704], [0.1558, 0.2660], [0.1558, 0.2337] \rangle$ , $z_2 = \langle [0.7407, 0.8055], [0.1558, 0.2455], [0.1390, 0.2325] \rangle$ , $z_3 = \langle [0.7344, 0.8012], [0.2296, 0.2803], [0.1266, 0.2158] \rangle$ , $z_4 = \langle [0.7407, 0.7920], [0.1266, 0.2158], [0.2000, 0.2660] \rangle$
$I = [0, 1]$	$z_1 = \langle [0.6692, 0.8734], [0.1558, 0.3669], [0.1558, 0.3117] \rangle$ , $z_2 = \langle [0.7407, 0.8734], [0.1558, 0.3308], [0.1390, 0.3160] \rangle$ , $z_3 = \langle [0.7344, 0.8717], [0.2296, 0.3308], [0.1266, 0.3000] \rangle$ , $z_4 = \langle [0.7407, 0.8442], [0.1266, 0.3000], [0.2000, 0.3308] \rangle$
$I = [0, 1.5]$	$z_1 = \langle [0.6692, 1.0000], [0.1558, 0.4649], [0.1558, 0.3896] \rangle$ , $z_2 = \langle [0.7407, 1.0000], [0.1558, 0.4146], [0.1390, 0.3961] \rangle$ , $z_3 = \langle [0.7344, 1.0000], [0.2296, 0.3812], [0.1266, 0.3822] \rangle$ , $z_4 = \langle [0.7407, 0.8990], [0.1266, 0.3822], [0.2000, 0.3951] \rangle$ .

Table 2. Aggregated values of the SNIWGA operator

$I = [I^-, I^+]$	Aggregated value
$I = [0, 0]$	$z_1 = \langle [0.6643, 0.6643], [0.1653, 0.1653], [0.1653, 0.1653] \rangle$ , $z_2 = \langle [0.7345, 0.7345], [0.1653, 0.1653], [0.1654, 0.1654] \rangle$ , $z_3 = \langle [0.7286, 0.7286], [0.2355, 0.2355], [0.1353, 0.1353] \rangle$ , $z_4 = \langle [0.7345, 0.7345], [0.1353, 0.1353], [0.2000, 0.2000] \rangle$
$I = [0, 0.5]$	$z_1 = \langle [0.6643, 0.7645], [0.1653, 0.2674], [0.1653, 0.2493] \rangle$ , $z_2 = \langle [0.7345, 0.7999], [0.1653, 0.2502], [0.1654, 0.2503] \rangle$ , $z_3 = \langle [0.7286, 0.7960], [0.2355, 0.2856], [0.1353, 0.2174] \rangle$ , $z_4 = \langle [0.7345, 0.7846], [0.1353, 0.2174], [0.2000, 0.2674] \rangle$
$I = [0, 1]$	$z_1 = \langle [0.6643, 0.8647], [0.1653, 0.3716], [0.1653, 0.3345] \rangle$ , $z_2 = \langle [0.7345, 0.8647], [0.1653, 0.3357], [0.1654, 0.3383] \rangle$ , $z_3 = \langle [0.7286, 0.8626], [0.2355, 0.3357], [0.1353, 0.3000] \rangle$ , $z_4 = \langle [0.7345, 0.8347], [0.1353, 0.3000], [0.2000, 0.3357] \rangle$
$I = [0, 1.5]$	$z_1 = \langle [0.6643, 0.9648], [0.1653, 0.4792], [0.1653, 0.4214] \rangle$ , $z_2 = \langle [0.7345, 0.9289], [0.1653, 0.4224], [0.1654, 0.4314] \rangle$ , $z_3 = \langle [0.7286, 0.9288], [0.2355, 0.3859], [0.1353, 0.3834] \rangle$ , $z_4 = \langle [0.7345, 0.8847], [0.1353, 0.3834], [0.2000, 0.4055] \rangle$ .

Table 3. Decision results regarding the SNIWAA operator

$I = [I^-, I^+]$	Score value of $S(z_j, I)$	Ranking order	The best one
$I = [0, 0]$	0.7858, 0.8153, 0.7927, 0.8047	$M_2 > M_4 > M_3 > M_1$	$M_2$
$I = [0, 0.5]$	0.7714, 0.7956, 0.7806, 0.7874	$M_2 > M_4 > M_3 > M_1$	$M_2$
$I = [0, 1]$	0.7587, 0.7787, 0.7698, 0.7713	$M_2 > M_4 > M_3 > M_1$	$M_2$
$I = [0, 1.5]$	0.7505, 0.7725, 0.7691, 0.7560	$M_2 > M_3 > M_4 > M_1$	$M_2$

Table 4. Decision results regarding the SNIWGA operator

$I = [I^-, I^+]$	Score value of $S(z_j, I)$	Ranking order	The best one
$I = [0, 0]$	0.7779, 0.8013, 0.7859, 0.7997	$M_2 > M_4 > M_3 > M_1$	$M_2$
$I = [0, 0.5]$	0.7636, 0.7839, 0.7751, 0.7832	$M_2 > M_4 > M_3 > M_1$	$M_2$
$I = [0, 1]$	0.7487, 0.7657, 0.7641, 0.7663	$M_4 > M_2 > M_3 > M_1$	$M_4$
$I = [0, 1.5]$	0.7330, 0.7465, 0.7529, 0.7492	$M_3 > M_4 > M_2 > M_1$	$M_3$

However, existing various neutrosophic DM methods cannot handle such a DM problem with the hybrid information of SNS and NN (the SNIS information) and decision makers' indeterminate ranges/cognitions in indeterminate DM applications, while this original study not only can present the SNIS information by describing various indeterminate degrees of the truth, falsity, indeterminacy as a generalization of SNS (SvNS and IvNS), but also can demonstrate the superiority of flexible DM in indeterminate DM applications corresponding to decision makers' indeterminate degrees/cognitions for  $I \in [I^-, I^+]$ . Therefore, this study indicates the convenient and flexible advantages in the indeterminate information expression and processing in indeterminate DM problems.

**Conclusions**

This study proposed the SNIS concept for the first time to depict the hybrid information of both SNS and NN in indeterminate and inconsistent setting, and then presented the score, accuracy, and certainty functions of SNIEs for ranking SNIes and the SNIWAA and SNIWGA operators for aggregating SNIes. Next, a simplified neutrosophic indeterminate multi-attribute DM approach regarding the SNIWAA and SNIWGA operators was put forward along with decision makers' indeterminate ranges to deal with indeterminate DM problems in SNIS setting. Eventually, the developed multi-attribute DM approach was applied in an indeterminate DM example on choosing a suitable slope design scheme for an open pit mine in SNIS setting. By the DM example and comparative analysis, we discuss how the different indeterminate ranges affect the ranking orders of alternatives, and then the decision results show the flexibility and effectiveness of the established multi-attribute DM approach in various indeterminate situations of decision makers, which indicate the main superiority in this study. In the future, this study will be further generalized to pattern recognition, medical diagnosis, and image processing in SNIS setting.

**Conflicts of Interest**

The authors declare no conflict of interest.

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