

INTENTIONS TO CONSUME DIETARY SUPPLEMENTS AMONG GEN Y: EXTENDED PLANNED BEHAVIOUR MODEL

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Abstract. The attention drawn by COVID-19 in terms of health improvement has included usage of dietary supplements; it is viewed as a means of boosting immune systems and hence supporting a better overall physical condition. The research intends to establish the determining aspects of the intention to consume dietary supplements among those of Gen Y. Extended theory of planned behavior was adopted to develop the framework for this study. The empirical study used primary data generated from Gen Y individuals aware of their consumption. A total of 449 respondents were collected and data were analyzed using structural equation modeling (SEM). The results indicated five positive and significant influences on the consumption of dietary supplements by Gen Y: the perceived behavioral control over the use of supplements; need for supplement consumption; health information-seeking behavior; perceived social pressure; and trust in the supplement brand. It is evident that attitude toward dietary supplements significantly mediates the relationship between the social media subjective norm and health information seeking and the intention to consume the dietary supplements. Despite increasing studies on dietary supplement consumption, not much has been done on the aspects influencing intention to consume dietary supplements on the part of Gen Y.

Keywords: dietary supplements, Gen Y, health supplements, health information, planned behavior model, dietary supplement consumption, structural equation modeling.

JEL Classification: D91, I12, M31.

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1. Introduction

The utility of dietary supplements such as minerals, probiotics, and vitamins, has exponentially grown among Generation Y (Millennials); since the start of the COVID-19 pandemic, nearly half of Millennials globally, especially in developed societies (Leap, 2023), increasing their consumption of dietary supplements post-pandemic as immune boosters and support their overall physical health (Dimitrova & Ilieva, 2021; Fanzo et al., 2023). The global sales of dietary supplements were said to have increased by approximately 22% during 2020 – the pandemic year-while growth was slowing to only about 4.1% in 2022 (Council for Responsible Nutrition [CRN], 2016). Generation Y is believed to be increasingly drawn to dietary supplements on account of an increasing awareness about health issues. The pandemic acted as a negative to the consumers but at the same time stimulated paradigm

shifts to how people look at their health (Albarracin et al., 2024; Rizwan Khan et al., 2024). We now see many interest-driven Millennials moving toward dietary supplements aimed at the physical and mental well-being space with mood-enhancement ingredients (Dabija et al., 2023; Dogra & Kaushal, 2024; Sharma et al., 2014).

An increasing number of adults are taking nutritional supplements, as for most of them, preventive care comes up with the use of supplements. As Aliyu explains, “healthy nutrition and body weight are health protective concerns for individuals” (Aliyu et al., 2020). Today, many of these are health-conscious adults who have developed new habits because of COVID, and it will be those therapies and dietary supplements intended to prevent infections (Dabija et al., 2023; Dogra & Kaushal, 2024). The heightened consumption of dietary supplements by the millennial generation has turned several health considerations into center stage as health, in general, has gained importance (Rossi

et al., 2022). So, different dietary supplements contain different nutrients which may help improve health. Calcium in some dietary supplements is said to enhance bone health while vitamins, for example, C and E, serve as antioxidants and therefore prevent cell damage, enhancing health in general. Dietary supplements are also thought to improve physical performance by way of muscle development, exercise, and delaying fatigue (Brzezińska et al., 2020; Stevens et al., 2017). The enhancement of cognitive function and lowering cardiovascular disease risk are some other benefits of dietary supplements for individuals (Stavrinou et al., 2020). However, lots of considerations should be made while consuming dietary supplements since they can be potentially hazardous for persons with some medical problems. Use of some supplements may sometimes counteract the therapeutic effect of various medications, especially where an individual has already been prescribed certain medication (Chiba, 2023; Barretto et al., 2024; Jabbari et al., 2024).

The Theory of Planned Behavior (TPB) can be applied to accounting for the behavioral tendencies of Generation Y individuals' intention to use dietary supplements; all factors of an individual's behavioral aspects, such as attitudes, subjective norms, and perceived behavioral control, determine how one behaves (Pawlak et al., 2008; Bosnjak et al., 2020; Li et al., 2024; Tan et al., 2022; Veckalne et al., 2023). This is confirmed by El Khoury et al. (2023) in that attitude toward comparatives underlies subjective norms and perceived behavioral control when it comes to intent toward the use of dietary supplements, whereas Millennials are likely to associate intake of those supplements or tablets with looking and feeling good. It is one of the determinants of the high intention rate to consume these nutrients as typical representatives of commitment toward consumption among Gen Y individuals. While numerous studies have over the years examined individuals' intentions to use dietary supplements (McDonald & Nicholson, 2005; Alami et al., 2019; Lenssen et al., 2022; Ha et al., 2023; Bayir et al., 2024), there is a dearth of research that specifically explores Generation Y's intentions within the Theory of Planned Behavior (TPB) framework. Yeo et al. (2023) explored the intention to purchase dietary supplements among young people; it does not explore the determinants within the TPB theory. The objectives of this study explored the intentions of Millennials to consume dietary supplements within the TPB framework and to analyze the determining factors such as attitude, social media norms, perceived need, information-seeking behavior, and perceived behavioral control. The objectives are codified thus;

1. To explore the intentions of Millennials to consume dietary supplements within the Theory of Planned Behavior (TPB) framework.
2. To analyze the determining factors (attitude, social pressure, perceived need, information-seeking behavior, and perceived behavioral control) influencing these intentions.

The Gen Y population of Thailand is a significant demographic that make up about 40% of the Thai

population, hence making the study very critical. Walker (2024) informs that they prioritize their career and personal life which includes wellness and health. However, few researches have quantitatively examined dietary supplement consumption among Thailand's Generation Y (Bundechanan & Fongsuwan, 2017; Wongthahan et al., 2024). Furthermore, most past dietary supplement research has focused on Western supplement intake (Lenssen et al., 2022; Szot et al., 2022; Dabija et al., 2023; Dogra & Kaushal, 2024). Thus, there is a scarcity of research on the dietary supplement utilization of Thai Gen Y consumers. By virtue of cultural variations, Thai Gen Y demographics should vary from those from the West. Prior studies are in concordance regarding the influence of Gen Y as the population with the largest consumer purchasing power in Thailand (Cichocka et al., 2020; Teangsompong & Sawangproh, 2024; Waiyachote, 2024). The study will benefit several stakeholders, including, healthcare professionals, including physicians, registered dietitians, and other providers, who will use the results to provide evidence-based recommendations to young people about dietary supplements.

The organization of the rest of the paper follows the following structure: firstly, a literature review that explores the use of dietary supplements among Gen Y and applies the theory of planned behavior in health research and the conceptual framework, adapting the extended theory of planned behavior to this study's context. The methodology follows, which includes a detailed survey approach to test the study hypotheses. The results and analysis which include descriptive statistics, model fitness, and hypothesis analysis follows, before the discussion of the key findings. Finally, we conclude the paper by summarizing the key findings and their implications for understanding Gen Y's intentions to consume dietary supplements.

2. Methodology and theoretical framework

2.1. Understanding Gen Y relationships with dietary supplements

Food and dietary supplements have been used to support the general health and long-term well-being of individuals; dietary supplements are a general class of items including dietary components comprising mainly of minerals and vitamins either used alone or in combination (Yeo et al., 2023). Classed based on their nature or use, they are supposed to be eaten to augment one's diet and meet basic nutritional requirements (Jumriani et al., 2022; Hoang, 2023; Lordan, 2021). This could be some of the smaller reasons why people take nutritional supplements: for the right nutrition, for protection against diseases of aging, and to conserve important cells in the body (Djaoudene et al., 2023; Rautiainen et al., 2016); the pandemic that broke out in 2020 influenced people to turn toward dietary supplements, with many wanting to augment their immune systems. These developments have opened and

increased new entry markets and sales in the supplement business (Lin et al., 2024). About 2031, it is estimated that more than \$70 billion would be generated from the dietary supplement market. This indicates a significant increase compared to the approximately \$43 billion in 2022 (Mikulic, 2024).

The worldwide dietary supplements industry was worth \$156.89 billion in 2022 and is expected to expand 7.5% (Emergen Research, 2023); Gen Y are increasingly using nutritional supplements due to their popularity (Alotaibi et al., 2024). Moreover, previous research indicated that the prevalence of herbal and dietary supplement use among young people is greatest among those engaged in high-risk behaviors, including smoking and alcohol consumption (Pacifci et al., 2016; Piórecka et al., 2022; Purba et al., 2023; Wirnitzer et al., 2022). Multiple research has shown that Gen Y engaged in athletics have a greater propensity for using dietary supplements (CRN, 2016; Conley & Lusk, 2019; Martinčić et al., 2022; Ireland, 2023; Mintel, 2023); consequently, dietary supplements are intended to fulfil the balanced nutritional requirements of Gen Y (Alfieri & Mazzeo, 2023; Huang et al., 2024).

Other studies have identified that individuals with a higher flexibility based on their monthly income are most likely to consume dietary supplements (Elsahoryi et al., 2023; Lwakatare & Mlimbila, 2023; Huang et al., 2024); this is keeping in mind that dietary supplement usage among affluent people is three times that of economically disadvantaged people (Piórecka et al., 2022; Amer et al., 2024). This indicates a positive correlation between income and the share of dietary supplement intake. Nevertheless, there is little data regarding the correlation between income and the Gen Y to buy dietary supplements. The motivations of Gen Y in acquiring dietary supplements are varied. Therefore, understanding their motivations for using dietary supplements will be beneficial in promoting a better lifestyle among this demographic.

2.2. Theoretical framework

Theory of Planned Behavior (TPAB) in health behavior research

The theory of planned behavior explains the intention of individuals to exhibit a particular behavior at a specific time and place (Ajzen, 1991); the theory is based on the idea of behavioral intent, where various other factors, including attitude, influence behavioral intentions. In healthcare, the theory of planned behaviour is often used to predict and explain various outcomes of health behaviors. The theory model comprises various constructs that highlight the individual's behavioral intentions, including attitudes, behavioural intentions, subjective norms, social norms, perceived power, and perceived behavioral control (Conner et al., 2001). Thus, the theory of planned behavior could be used to predict behaviour intentions to use dietary supplements.

Perceived social pressure

The perceived social pressure construct in the TPB theory involves the individuals' belief on whether a particular behaviour would be approved or disapproved by the public (Kan & Fabrigar, 2017; Ho et al., 2022). Masur et al. (2021) opines that social subjective norms are significant influences on human behaviour in both offline and online social environments. Misirlis et al. (2021) is of the view that social pressure behaviour can be modelled by the agreeable and subjective norms that eventually guide the belief of the user toward a particular behaviour. Physical interaction forms much less of social normative influences affecting dietary behavior as proposed by Leroy et al. (2021); these effects include social media, peer influence, and societal trends – recognized as very important in informing the attitudes and behaviors of the youths. The reason behind this popularity is that of the nature of social norms such as peer influences and societal trends which are usually perpetuated on social media. Thus, food companies and dietary supplement businesses use such platforms as Facebook and Instagram to advertise their products and sometimes create brands promoted by social media influencers and trends that specifically target the audience (Hamid et al., 2016; Marinova et al., 2022). Such market behaviour is likely to influence the Millennials' use of supplements, where they are marketed as healthy alternatives to wellness. The following hypothesis was developed as a result:

H1: Perceived social pressure significantly influences the intention to consume dietary supplements by Gen Y population.

Perceived behavioral control

The Theory of Planned Behavior considers the construct of perceived behavioral control consists of the individual's beliefs regarding the ease and difficulty with which a specific behavior may be performed (Rossi et al., 2022; Leong et al., 2023; Li et al., 2024). In this respect, Haubenstricker et al. (2023) discusses several factors causing perceived behavioral control in supplement use, including direct factors of purchase ease, availability, and affordability. The TPB thus allows for the prediction of the intention to use dietary supplements among Millennials through factors such as purchase ease, availability, and affordability of the supplements (Hoseini et al., 2021); hence, the following hypothesis:

H2: Perceived behavioural control has significant influence on intention to consume dietary supplements by Gen Y population.

Perceived supplement value

The perceived value is directly attached to the health benefits obtained from the supplements consumption (Azila Mohd Noor et al., 2014; Alborno et al., 2024). Those who tend to believe that dietary supplements are intended to improve their wellness, energy, or performance usually buy and consume these products (Szot et al., 2022; Es-

peño et al., 2024). Chiou et al. (2011) suggest that the cost of taking supplements is often weighed against the expected benefits. The benefits seem to be overwhelming, if they really are, in which case the cost pales in importance. This applies especially to supplements with advertisements portraying them as essential for long-term health or for some specific health outcomes. As such, the following hypothesis was developed.

H3: Perceived supplement value significantly influence intention to consume dietary supplements by Gen Y (Millennials).

Attitude towards dietary supplements

According to the theory of planned behaviour, the construct of attitude includes the extent to which a positive or negative evaluation of an attitude object will be made by an individual. Wathanakom (2023) describes that dietary supplements are used by Millennials based on specific needs that range from cognitive function through beauty and immunity, among other needs. Thus, marketing-related dynamics would lead to the use of supplements for various reasons, including health-related concerns and personal well-being. Hence, depending on the benefits toward their underlying needs of concern from health issues and wellness improvement, one can thus develop a favourable or unfavourable attitude concerning such supplements (Lenssen et al., 2022; Sheeran et al., 2017). This review has led to the development of the following hypothesis:

H4: The attitude towards dietary supplements has significant influence on intention to consume dietary supplements by Gen Y (Millennials).

H9a-d: Attitude towards dietary supplements significantly mediated the effects of; perceived behavioural control, perceived supplement value, perceived supplement risk, health information seeking, and trust in supplement brand, on intention to consume dietary supplements.

Perceived supplement necessity

The perceived need for supplements falls under the perceived power construct of the theory of planned behavior (Chauhan et al., 2017; Chiba et al., 2021). The construct refers to a behavior pattern that is influenced by the presence of factors that promote or impede the depiction of a particular behaviour. Thus, while exploring the intentions for dietary supplement use among Millennials, the perceived need for supplements, including the need for health wellness, will act as the power that would contribute to their perceived behavior depictions. Scholars contend people who recognize and feel a need for dietary supplements, particularly for health purposes, are more inclined to aim to use them (Chauhan et al., 2017). Sobari et al. (2019) avers that the increased awareness about health among Millennials influences the intention to use dietary supplements. The following hypothesis was developed:

H5: Perceived supplement necessity has a significant influence on the intention to consume dietary supplements by Gen Y population.

Health information seeking

Generation Y individuals are highly informed and can access information regarding health and wellness through the Internet (Papp-Zipernovszky et al., 2021; Park et al., 2023). Jia et al. (2021) clarifies that supplement usage is directly associated with internet use for health information. Indeed, individuals with online health information-seeking behavior are likely to be positively influenced by the health information and consequently increase their intention to use dietary supplements (Pang et al., 2014; Silver & Johnson, 2023; Wierzejska, 2021). Advancements in technology and social media platforms provide the platform for seeking health information, which in turn influences consumers' behaviour towards the use of dietary supplements. From this, the following hypothesis was proposed:

H6: Health information seeking behavior significantly influences the intention to consume dietary supplements by Gen Y.

Trust in supplement brand

Health represents a major aspect that brand trust affects along the entire consumer process: factor analysis sponsored by the afore-cited investigators confirms this assertion in health and wellness (Ha et al., 2019; Sobari et al., 2019; Merwid-Ląd et al., 2022). Variables dealt with from brands that confront consumer opinion in purchase decisions embrace transparency, goodwill, and social responsibility (Guanqi & Nisa, 2023; Firoozzare et al., 2024). Several characteristics common among Gen Y – a really big consumer group with peculiar must-be characteristics and preferences-make them align themselves with brands that mind what is being said about them. This would maximize purchase decisions when the brands are viewed as disclosing adequate information relevant to their product content, sourcing, or manufacturing process (Kolady et al., 2019; Sansome et al., 2023). Hence, if they trust a brand, they will most likely adopt the brand products into their daily habits (Jiménez Correa et al., 2021; Liu & Wang, 2023); this gave rise to the following hypothesis:

H7: Trust in supplement brand has a significant influence on intention to consume dietary supplements by Gen Y population.

Perceived supplement risk

The conception of dietary supplements is very capable of determining one's choice of diet (Merwid-Ląd et al., 2022). Those who put supplements at a very high risk level would most probably think it wise to be more cautious in their dietary choices, by either not including supplements in their diets at all, or only choosing alternative nutritional sources (Łukiewska, 2019; Pereira Filho et al., 2024). Considering the generation, Gen Y, which is environmentally

inclined, will prefer organic and natural food items, taking medicines that are perceived as risky is troublesome for them. They may even think that a supplement has risks of adverse effects and tend to reject taking the dietary supplement (Dziuba & Szczerba, 2023; Miah, 2024; Sharp & Synodinos, 2024). Therefore, this hypothesis was formulated:

H8: Perceived supplement risk has a significant influence on the intention to consume dietary supplements by Gen Y population.

2.3. Conceptual framework

The research adopted the theory of planned behaviour, with adjusted extended variables to suit the study context. They will comprise of seven independent variables namely – perceived social pressure, perceived behavioural control, perceived supplement value, perceived supplement necessity, health information seeking, trust in supplement brand, and perceived supplement risk. The mediating variable is attitude towards dietary supplements, while the dependent variable is intention to consume dietary supplements. This is pictorially captured in Figure 1.

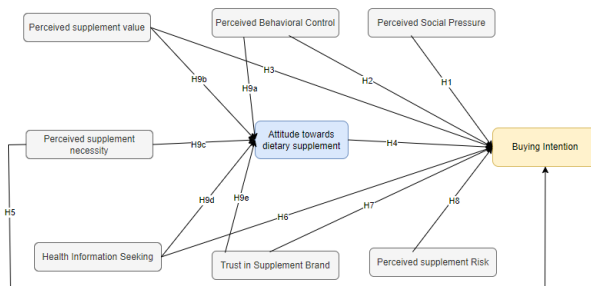


Figure 1. Conceptual framework

2.4. Methods – sample collection

The study employs a survey research design, utilizing the extended theory of planned behavior model, to test the study hypotheses and explore the factors that motivate Gen Y individuals to take dietary supplements. The approach involved the collection of primary quantitative data from the respondents, who meet the inclusion criteria of being members of Gen Y. For the purpose of this study, Gen Y is defined as individuals born between 1981 and 1996. Because this study location was Thailand, it focused on Millennials who are either familiar with or have consumed dietary supplements. Given the size of this population, selecting a representative sample is crucial. The sample size was calculated using Hair et al. (2010) recommendations about items on the data collection instrument, stability and generalizability of the model, and population characteristics. They recommended a minimum of 5 to 10 respondents per item. We used a maximum of 10 respondents per item because of the diverse characteristics and behavioral traits of the study population (Thailand Gen Y population) and to account for the data stability and generalizability.

The study had 42 items, hence a minimum population of 420. To ensure the representativeness of the sample (across different cities in Thailand), the researchers increased the sample size to a minimum of 500 respondents which is still within the limits of Hair et al. (2010) recommendations. The study adopted a combination of sampling techniques to select as representative sample as possible. For a representative regional response, clusters of five major cities in Thailand – Bangkok, Chiang Mai, Khon Kaen, Phuket and Pattaya – were selected. From each of these cities, the respondents were randomly selected, making sure they met the required threshold of (1) being a Millennial (Gen Y) and (2) have experience with dietary supplements.

The data was collected using a structured questionnaire, as the research instrument. The questionnaire was based on the TPB model, incorporating established scales to measure the variables. The first section captures the demographic characteristics of the respondents such as age, gender, education level, supplements experience etc. the second section comprise of questions developed to answer latent variables. For the case of latent variables questions/items, the questionnaire adopted the 5-point Likert scale, where 1 – strongly disagree and 5 – strongly agree. The questionnaire was developed using Google Forms. The participants were invited to participate in the study through various forms including emails, social media advertisements, and other online forums. Before conducting the actual data collection, a pilot test with a small sample to assess the questionnaire’s effectiveness, identify any technical issues, and refine the instrument before full-scale data collection was done. From the minimum of 500 targeted sample of the study, 449 valid responses were recorded from the respondents, for a response rate of 89.8% which is considered excellent. Researchers have averred that no definitive criteria exist for categorizing a high response rate; nonetheless, a rate of 80% or over is deemed exceptional. High response rates are a critical characteristic of a high-quality project, needed for producing valid, reliable, and universally accepted outcomes in research (Booker et al., 2021; Wu et al., 2022).

The development of the study instrument consulted various sources. The items perceived social pressure was obtained from Ajzen and Driver (1992) and Wang et al. (2024). Perceived behaviour control was obtained from Ajzen and Driver (1992), and Peña-García et al. (2020). Perceived supplement necessity was obtained from Lin (2016) and Wong et al. (2021). Trust in supplements was obtained from Tzeng and Ho (2022), and Tran et al. (2024). Perceived supplement value was obtained from Kamboj and Kishor (2022) and Albornoz et al. (2024). Behavioral intention was obtained from Ajzen and Driver (1992), Wang et al. (2024) and Michaelidou and Hassan (2008). Health information seeking behaviour questions were developed with reference to Eysenbach et al. (2002), Bates et al. (2006), and Silver and Johnson (2023).

The data analysis employed various techniques; the first data analysis obtained was the descriptive statistics.

The analysis was used to evaluate the characteristics of the study respondents, such as age, gender, marital status etc. The next analysis was the model fitness where indices like Root Mean Square Error of Approximation (RMSEA), Tucker-Lewis Index (TLI), and Comparative Fit Index (CFI) were used to assess model fit and compare alternative models. The confirmatory factor analysis (CFA) was applied to assess the underlying structure of the questionnaire and confirm if the measured variables accurately represent the proposed model constructs. Structural equation modeling was adopted to evaluate the study hypothesis; this was done by analyzing the relationships between latent variables.

3. Results of the research

The results of the study analysis were conducted in this section. The analysis results presented include descriptive statistics, model fitness analysis, and hypothesis analysis results.

Demographic results

The demographic analysis was conducted to evaluate the characteristics of the respondents (see Table 1). The results indicated that for gender, majority were the male (52.3%) while others (LGBTQ+) (3.8%). The respondents were

also asked their highest education levels. Majority were those with bachelor's degree (45.7%) followed by those with High School/Diploma comprising of 24.3%. The least education level was those with Junior High School/Lower qualification with 14.9%.

Considering whether they take supplements or not, where the majority indicate that they take supplements (94.2%). The study went further to evaluate how long they have been using supplements, where the majority indicated that they had used them for 1–3 years (43%), followed by those who has used for more than 3 years (25.8%). The respondents were asked the primary reason why they considered taking dietary supplements. Majority indicated they wanted to address specific health concern (28.5%), followed by those that want to improve overall health and well-being (27.6%).

Model evaluation

The other analysis that was conducted was the model evaluation. The first model evaluation was the model fitness to the data. This was done by conducting the confirmatory factor analysis (CFA).

The results summarized in Table 2 and Figure 2 indicated that the CMIN/DF is above the required threshold (3.007) (Bentler, 1990; Hu & Bentler, 1995; Bollen, 1990). The values for GFI = 0.846, CFI = 0.919, TLI = 0.908, IFI =

Table 1. Demographic results

Demographic Variable	Category	n	%
Gender	Male	235	52.3
	Female	197	43.9
	Others	17	3.8
	Total	449	100
Age	1981–1985	90	20.0
	1986–1990	157	35.0
	1991–1996	202	45.0
	Total	449	100
What is your highest level of education completed?	Junior High School or Lower	67	14.9
	High School / Diploma	109	24.3
	Bachelor's degree	205	45.7
	Master's degree and higher	68	15.1
	Total	449	100
How long have you been taking dietary supplements (if applicable)?	Less than 6 months	62	13.8
	6 months to 1 year	78	17.4
	1–3 years	193	43
	More than 3 years	116	25.8
	Total	449	100
What are your primary reasons for considering or taking dietary supplements?	Improve overall health and well-being	124	27.6
	Enhance athletic performance	56	12.5
	Address specific health concerns (e.g., vitamin deficiencies)	128	28.5
	Weight management	89	19.8
	Following a fitness trend	52	11.6
	Total	449	100

0.919 all met the required threshold; RMSEA and RMR also met the required threshold (Bollen, 1990; Hu & Bentler, 1998, 1999).

In addition to the model fitness test, the reliability and validity analysis was conducted and the result displayed in Table 3.

The analysis was conducted to evaluate the reliability and validity of the study variables. The reliability was

evaluated using composite reliability (CR) and Cronbach's alpha. The required threshold is >0.70 . The results for the CR ranged from 0.771 to 0.860. The results for Cronbach's alpha ranged from 0.720 to 0.863. These values were within the required threshold, hence confirming the reliability of the study. The validity was evaluated using standardized regression weights and average variance extracted (AVE). The required threshold is >0.5 . The values for standardized

Table 2. Model fitness model

	Cmin/df	GFI	CFI	TLI	IFI	RMSEA	RMR
Required threshold	>5.0	>0.8	>0.9	>0.9	>0.9	<0.08	<0.08
Obtained Results	2.461	0.846	0.919	0.908	0.919	0.057	0.040
Threshold Satisfaction?	Yes	Yes	Yes	Yes	Yes	Yes	Yes

Table 3. Reliability and validity analysis

Latent Variables	Observed Variables	Standardized Weights	CR	AVE	Cronbach's Alpha
Attitude towards Dietary Supplements	ATD1	0.653	0.771	0.564	0.805
	ATD2	0.708			
	ATD3	0.819			
	ATD4	0.509			
Health Information Seeking	HIS1	0.731	0.798	0.671	0.720
	HIS2	0.504			
	HIS3	0.542			
	HIS4	0.633			
Intention to Consume Dietary Supplements (Buying Intention)	ICD1	0.773	0.851	0.588	0.853
	ICD2	0.731			
	ICD3	0.755			
	ICD4	0.807			
Perceived Behavioural Control	PBC1	0.775	0.860	0.605	0.863
	PBC2	0.814			
	PBC3	0.722			
	PBC4	0.798			
Perceived Supplements Necessity	PSN1	0.769	0.846	0.578	0.846
	PSN2	0.777			
	PSN3	0.733			
	PSN4	0.761			
Perceived social pressure	PSP1	0.718	0.851	0.589	0.857
	PSP2	0.827			
	PSP3	0.771			
	PSP4	0.749			
Perceived supplement risk	PSR1	0.739	0.829	0.548	0.830
	PSR2	0.723			
	PSR3	0.768			
	PSR4	0.729			
Perceived supplement value	PSV1	0.74	0.807	0.511	0.808
	PSV2	0.725			
	PSV3	0.711			
	PSV4	0.683			
Trust in supplement brand	TSB1	0.684	0.850	0.588	0.856
	TSB2	0.787			
	TSB3	0.808			
	TSB4	0.782			

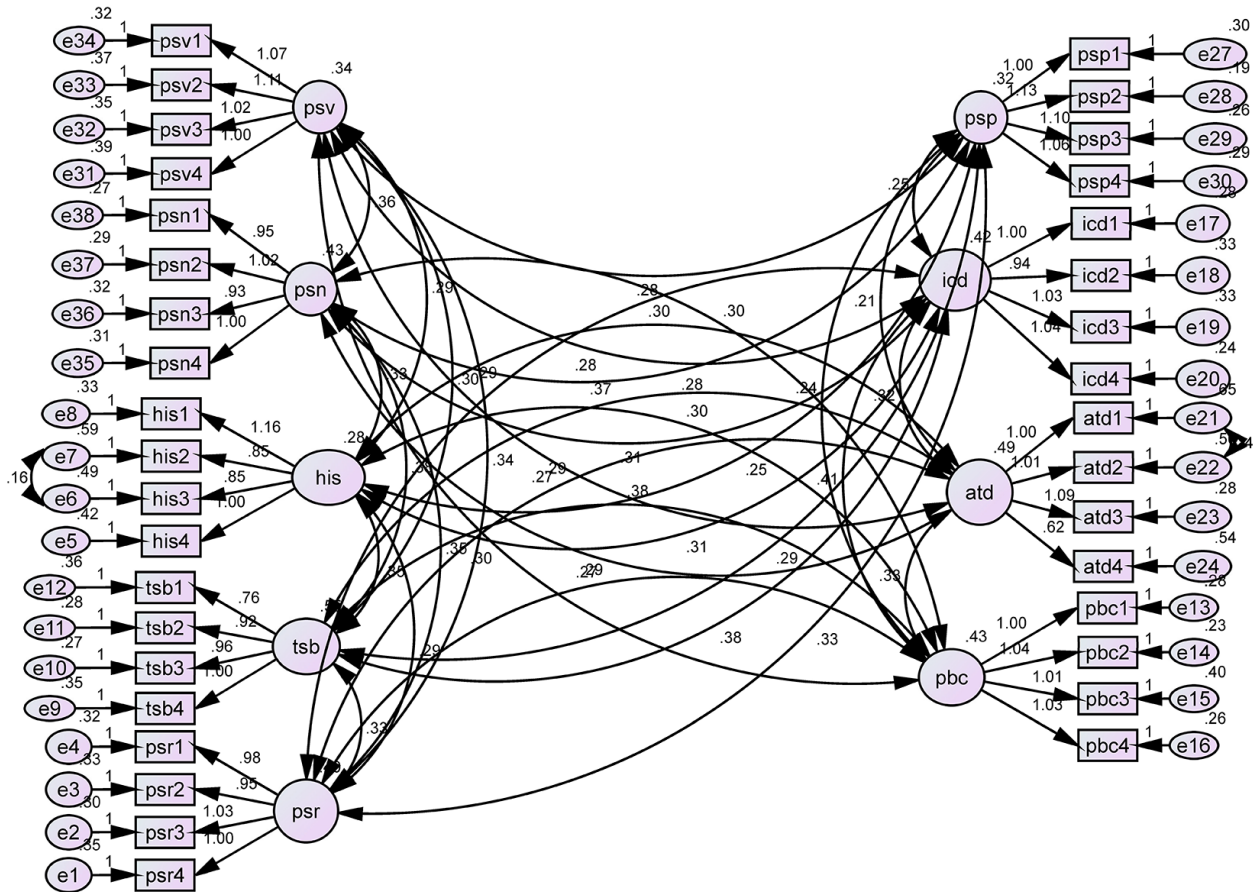


Figure 2. Model fitness model

regression weights ranged between 0.504 and 0.827. On the other hand, the values for AVE ranged from 0.511 to 0.671; these values met the required threshold, confirming the validity of the study constructs (Table 3; Figure 2). Having been satisfied with the validity, reliability, and model fitness, the study went on to test the hypotheses developed.

Analysis of hypotheses

The results of the analysis (see Table 4 and Figure 3) indicated that perceived social pressure (PSP) has a positive and

significant influence on intention to consume dietary supplements (ICD) ($\beta = 0.170, p = 0.000$), hence supporting H1. Perceived behavioural control over supplement use (PBC) has a significant and positive influence on intention to consume dietary supplements (ICD) ($\beta = 0.721, p = 0.000$), hence supporting H2. Perceived supplement value (PSV) was found to have an insignificant and negative influence on intention to consume dietary supplements (ICD) ($\beta = -0.077, p = 0.055$), hence rejecting H3. Attitude towards dietary supplements (ATD) has an insignificant and positive influence on intention to consume dietary supplements (ICD) ($\beta = 0.016, p = 0.805$), thus rejecting H4. Perceived supplement necessity (PSN) has

Table 4. Analysis of hypothesis

Hypothesis	Path Relationship		Estimate	S.E.	C.R.	P-value	
H1	PSP	→	ICD	.170	.033	5.192	***
H2	PBC	→	ICD	.721	.050	14.322	***
H3	PSV	→	ICD	-.077	.040	-1.920	.055
H4	ATD	→	ICD	.016	.066	.247	.805
H5	PSN	→	ICD	.071	.031	2.271	.023
H6	HIS	→	ICD	.203	.056	3.631	***
H7	TSB	→	ICD	.093	.035	2.662	.008
H8	PSR	→	ICD	-.050	.031	-1.650	.099

Notes: ATD = attitude towards dietary supplements; HIS = health information seeking behaviour, ICD = intention to consume dietary supplements, PBC = perceived behavioural control over supplement use, PSP = perceived social pressure, PSV = perceived supplement value, PSN = perceived supplement necessity, TSB = trust supplement brand, PSR = perceived supplement risk.

a significant and positive influence on intention to consume dietary supplements (ICD) ($\beta = 0.071, p = 0.023$), hence supporting H5. Health information seeking behavior (HIS) has a significant and positive influence on intention to consume dietary supplements (ICD) ($\beta = 0.203, p = 0.000$), therefore supporting H6. Trust supplement brand (TSB) has a significant and positive influence on intention to consume dietary supplements (ICD) ($\beta = 0.093, p = 0.008$), hence supporting H7. Perceived supplement risk (PSR) has a non-significant and negative influence on intention to consume dietary supplements (ICD) ($\beta = -0.050, p = 0.099$), hence rejecting H8.

The study conducted a mediation analysis of the attitude towards dietary supplements (ATD), in addition to the direct hypothesis (Table 5). The mediation effect was on the relationship between perceived behavioral control over supplement use, perceived supplement value, perceived supplement necessity, health information seeking behavior, trust of supplement brand, and intention to consume dietary supplements. The results indicated that none of the indirect effects was significant, suggesting that attitude towards dietary supplements (ATD) did not mediate any of these relationships, hence rejecting H9a to H9e.

Table 5. Mediation analysis results

Hypothesis	Relationship	Total Effects	Direct Effects	Indirect Effects
H9a	PBC → ATD → ICD	0.621**	0.819**	0.000
H9b	PSV → ATD → ICD	-0.178	-0.210	-0.035
H9c	PSN → ATD → ICD	-0.056	-0.053	-0.046
H9d	HIS → ATD → ICD	0.130**	0.013	-0.122
H9e	TSB → ATD → ICD	0.045**	-0.010	-0.088

4. Discussion and interpretation of results

This study highlights that perceived behavioral control over supplement use has the greatest impact on users' intention to make use of dietary supplements. It implies that that people who feel they have some measure of control over the consumption of supplements, in terms of either accessibility or affordability, would tend to consume them. Such a great impact stresses that only Gen Y finds matter in the accessibility of the consumption of dietary supplements (Rossi et al., 2022; Leong et al., 2023); therefore provisions of accessibility and affordability in supplement consumption should be well highlighted.

Further findings showed that supplement consumption needed a perception of necessity for consideration. Chauhan et al. (2017) support this idea stating that those who believe and perceive a need of the supplement such as health need are more likely to be intended to consume it. Therefore, it is argued here that Gen Y personal health assessment and health consciousness evaluate their needs for supplement consumption, further influencing their consumption behavior. If these individuals claim to have health gaps, they will highly likely compensate by feeling the need for supplementation. The nutrition evaluator assesses the health condition, medical diagnoses, and the advice given to an individual concerning food supplementary intake include difficulties related to age or life stage, health information, culture, and, more importantly, social norms; there appears to be an indication wherein further educating people brings the idea of needing supplements closer to them.

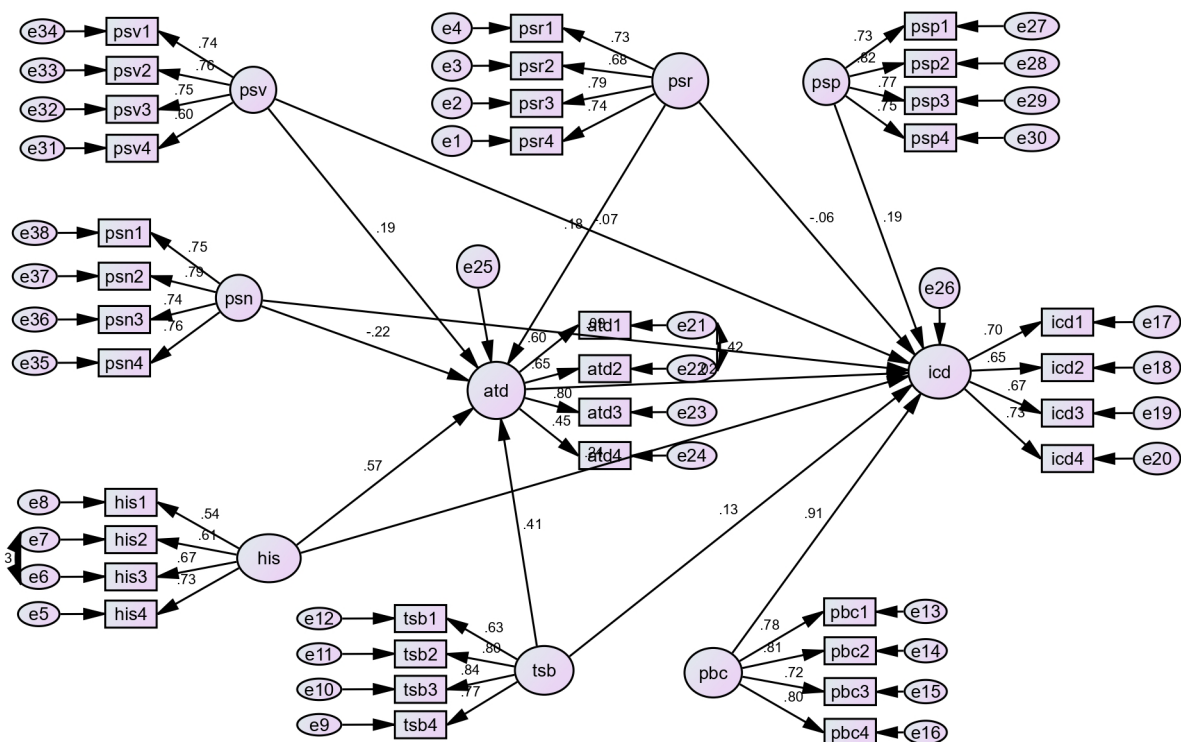


Figure 3. Analysis of hypothesis

Another observation suggests that the information-seeking behavior of Gen Y when it comes to health information pertains to their consumption of supplements. The growing interest among people to know the status of their health, wellness, and conditions has ripened into being able to show what health-specific issues they are confronting in decision-making and adopting health practices involving supplement intake (Pang et al., 2014; Papp-Zipernovszky, 2021). A proactive health information seeker assumes that such possibility enlarges one's understanding and awareness of the use of supplements, thereby becoming more inclined to adopting the supplements into health care practices.

As the study shows, perceived social pressure was found to be a major determinant of the consumption of diet supplements in Gen Y; generally, the effect of the beliefs and actions of one's peers, family, and general social norms tends to be significant on consumption behavior and consequently on individual decisions, especially on health-related behavior. The younger generations are on their social media; indeed, the voice of their peers is significant when it comes to their behavior (Misirlis et al., 2021). Healthy eating and exercising remain some of the hot topics among Gen Y. This is even more concerning for the unhurriedly developing young adults because of the health-conscious trend and wellness culture. Leroy et al. (2021) have argued that social norms can influence eating habits; the main area of social media, peer influence, and cultural movements frames behavior and belief and thus influences the rise of more and more influencers in health and what happens in everyday life with his peer group on social media, which could worsen the occurrence.

Yet another important finding was that a significant factor is trust in the brand of the dietary supplement. This means that trust is one of the key ingredients in making consumer decisions in what appear to be very health-related products with high perceived risk. This also relates well to Ha et al. (2019) that states trust reduces perceived risk and uncertainty concerning a particular product thus increasing the chances of purchase. Factors like perceived product quality, the reputation of the brand, the transparency of the label, and endorsements from health professionals or influencers can help people build trust; the findings of the research seem to imply that for Gen Y, in most instances cynical about marketing claims and highly selective about the brands they endorse, trust in a supplement brand would be the prime motivator for intentions to consume such products.

The results have shown many recommendations for the dietary supplements consumption of Gen-Y. The first of the recommended principles is that of perceiving control behaviors within Gen-Y consumers with respect to the dietary supplement since these perceptions control consumption of the supplements. Hence, interventions should provide means of strengthening perceived behavioral control with strategies through availability and affordability. The second most important initiative will be developing a very efficient system to share comprehensive

information about uses, safety, and advantages of using dietary supplements. In this respect, Gen-Y should also be taken into account because of the perceived needs of their dietary consumption. The reasons range from the increasing awareness that Gen-Y has towards health, and mostly preventive healthcare, to access to health information and personalized healthcare settings as well as recommendations from health professionals whose health assessments and medical test results may lead someone to think that consuming a dietary supplement would be appropriate.

Considering that health-seeking behavior is a critical factor to consider, this research advises the importance of enabling patients and the public to access health information. Information can take the form of consultation with a health professional, or it can be the result of an online search, social media interactions, and reading material on health. Health Information Seeking (HIS) in association with dietary supplementation means looking for various information that pertains to benefits, risks, and appropriate use of supplements. Truly educated peoples would make the most right choice with respect to health consumption. Yet another ideally pragmatic intervention recommendation would be on the perception toward food supplements. This particular research indicates that, for effective stimulation of supplement intake in Generation Y, a feature should be cognitive disposition to these products. There are several variables making up the opinions held by an individual towards dietary supplements; these individual beliefs and perceptions, experiences, along with prevailing external social norms, might also include.

5. Conclusions

Several aspects of the research findings inform the study's conclusion. The primary focus of the study was to uncover the real reasons behind the actual intake of dietary supplements in Gen Y. This study becomes more important because this generation of young adults is much more health conscious compared to all the other age-groups. The study would show how perceived behavioral control affects supplement-use intention, perceived need for supplements, health information search behavior, perceived social pressure, and brand trust in the supplements. All the factors claimed above would be needed for a detectable understanding of the interplay between core beliefs and external influences for forming health-related decisions in an individual; such evidence would also be useful to health practitioners, marketers, and policymakers in encouraging responsible consumption of dietary supplements; the interventions propose to change attitudes towards dietary supplements by breaking existing inert beliefs, spreading adequate credible information, and shaping the conversations through social media toward healthy-positive messaging. Providing good information to patients, having conversations, and providing assistance will impact positive attitudes and a good environment for decisions to be made. Build values and approaches that can somehow fit

within the acceptable scope and borders of those motivated by values and beliefs of Generation Y so that they would be more likely to accept and then consume dietary supplements.

In theory, this study seeks to expand the framework of the Theory of Planned Behavior (TPB) to understand the intended consumption of dietary supplements of Generation Y in Thailand to the extent that it has told a story, both theoretically and practically; our results offer significant contributions theoretically to health behavior models in confirming the inclusion of novel constructs such as brand trust, supplement necessity, and digital information-seeking along with traditional TPB variables. Noteworthy is that perceived behavioral control with a weight of $\beta = 0.721$ has emerged as the most potent predictor, implying that in this cohort, autonomy regarding access to and affordability of supplements eclipses any attitudinal or normative considerations; this challenges the conventional TPB assumptions and suggests contextual nuances in health decision-making. Equally intriguing is that opposite to what we anticipated, attitude toward supplements could neither predict intention nor mediate any other linkages, something which is outside the premise of established theory and merits further scrutiny through the lens of cultural or generational cognitive processes.

From a practical standpoint, these takeaways provide practical value for multiple stakeholders. Supplement brands need to elevate their efforts in respect of accessibility (e.g., subsidized subscription facilities, extensive retail outlets) and transparency regarding sourcing and certification to maximize perceived behavioral control and brand trust, the latter being a significant factor ($\beta = 0.093^{**}$). Education programs targeting Gen Y should be established by health practitioners and policymakers with evidence-based information aimed especially at the digital space where health information-seeking behavior was impactful ($\beta = 0.203^{***}$). Retailers and marketers can build on the verified effect of social pressure-lighting ($\beta = 0.170^{***}$) by working with legitimate influencers while co-creating community marketing strategies tapping into peer-based consumption paradigms.

Methodologically speaking, we acknowledge several limitations that provide contextuality for our findings. The restrictive focus on Gen Y in Thailand precludes any direct broadened generalizability to other cultural or economic settings where variables like brand trust or social norms may behave differently. The cross-sectional survey captures only intention and not actual behavior and, hence, does not explore the intention-behavior gap. Moreover, the non-significance of attitude may indicate some measurement constraining issues or possible moderators left unaccounted for, such as scepticism on commercial health claims. The limitations, however, present opportunities for future studies. Researchers would benefit from comparative cross-cultural replications (e.g. individualistic Western societies versus collectivist Asian markets) in order to clarify cultural moderators. Longitudinal work capable of tracking the conversion of intentions into actual sustained supplement usage would certainly lend strength to

any behavioral predictability. Qualitative inquiries to unravel the reasons why attitude fell short of mediating such relationships could point towards possible unnoticed themes of cognitive dissonance or trust barriers unexplored in quantitative means. Also, future studies should focus on digital influences regarding specific platforms (e.g. TikTok short-form content versus Instagram aesthetics) on social norms and credibility information.

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Author contributions

CC and BK conceived the study, CC, SK, BK, SC were responsible for the design and development of the data analysis. CC, SK and BK were responsible for data collection and analysis. BK and SC were responsible for data interpretation. CC wrote the first draft of the article. SK and BK wrote the methods section, CC, SK, BK, SC reviewed the final draft.

Disclosure statement

The authors declare that they have no competing financial, professional, or personal interests from other parties with regards to the study.

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